





# Measuring and mitigating risks with Al-driven information targeting

#### **Oana Goga**

DR Inria (LIX, Ecole Polytechnique, CEDAR Inria-Saclay) <a href="https://www.lix.polytechnique.fr/~goga/">https://www.lix.polytechnique.fr/~goga/</a>

Trustworthy Al Symposium, Criteo, 21 Jan 2025, Paris

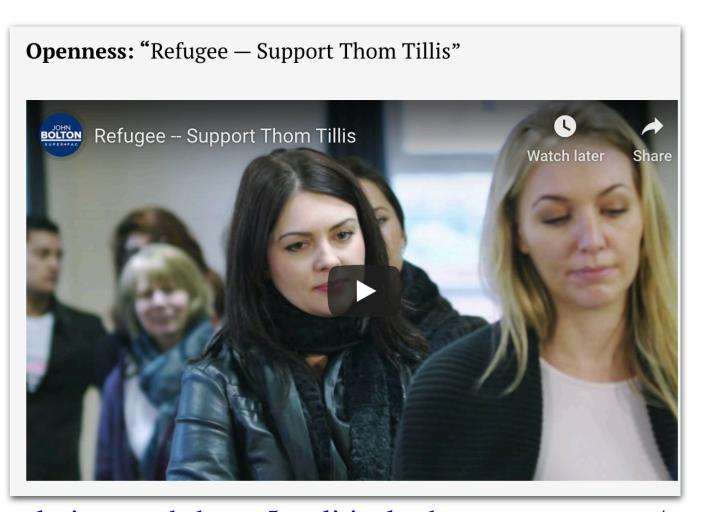
# Personality-based political advertising

### Cambridge Analytica Scandal







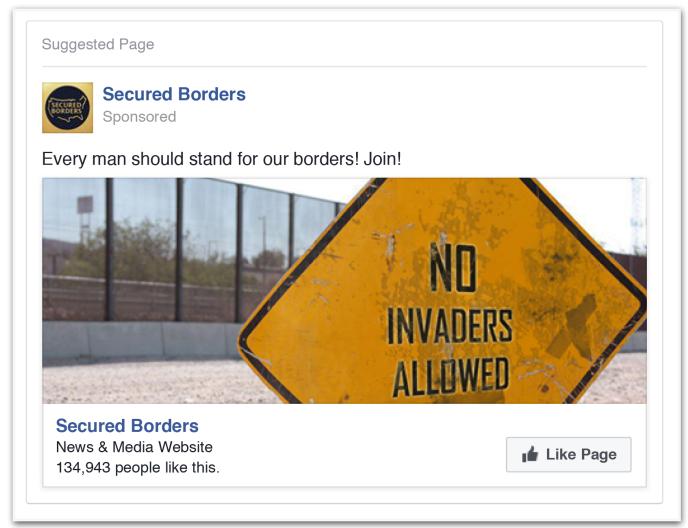


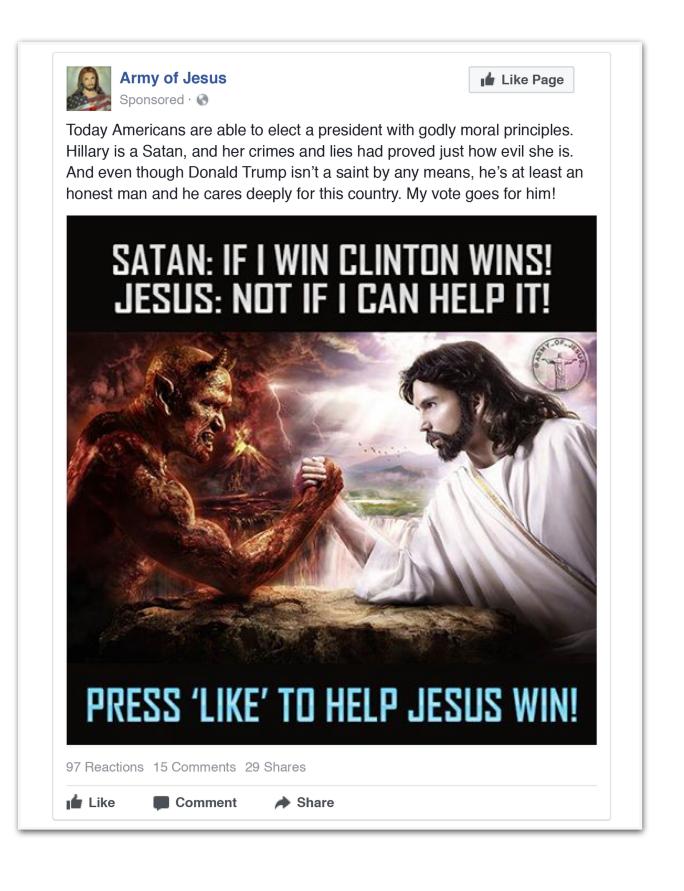
https://qz.com/1782348/cambridge-analytica-used-these-5-political-ads-to-target-voters/

# Foreign interference through online ads

### The Russian Internet Research Agency

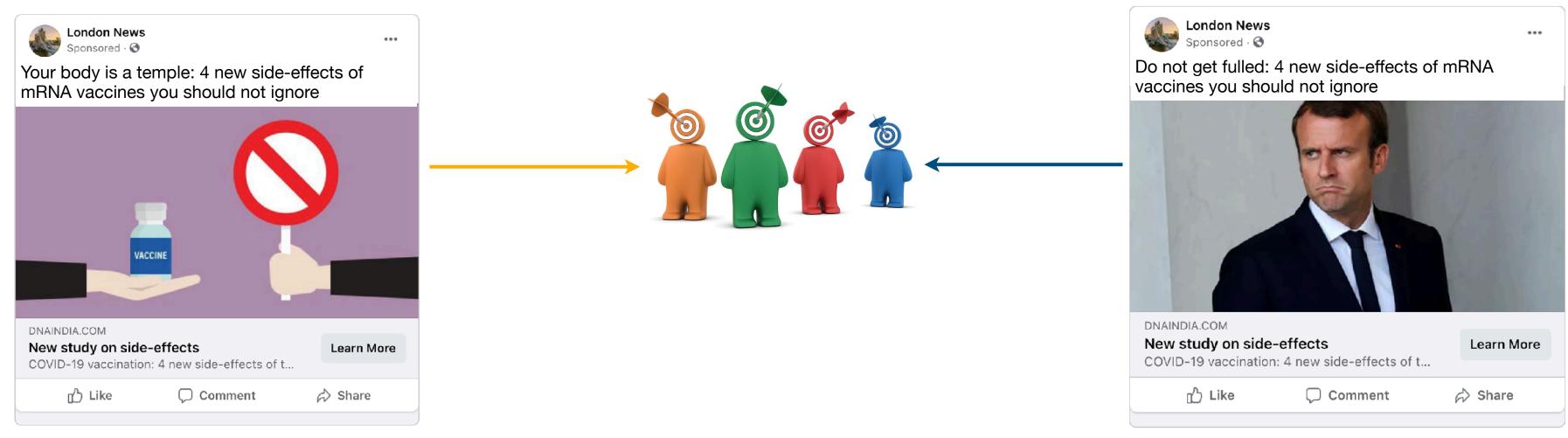






# Advertising technology enables information targeting

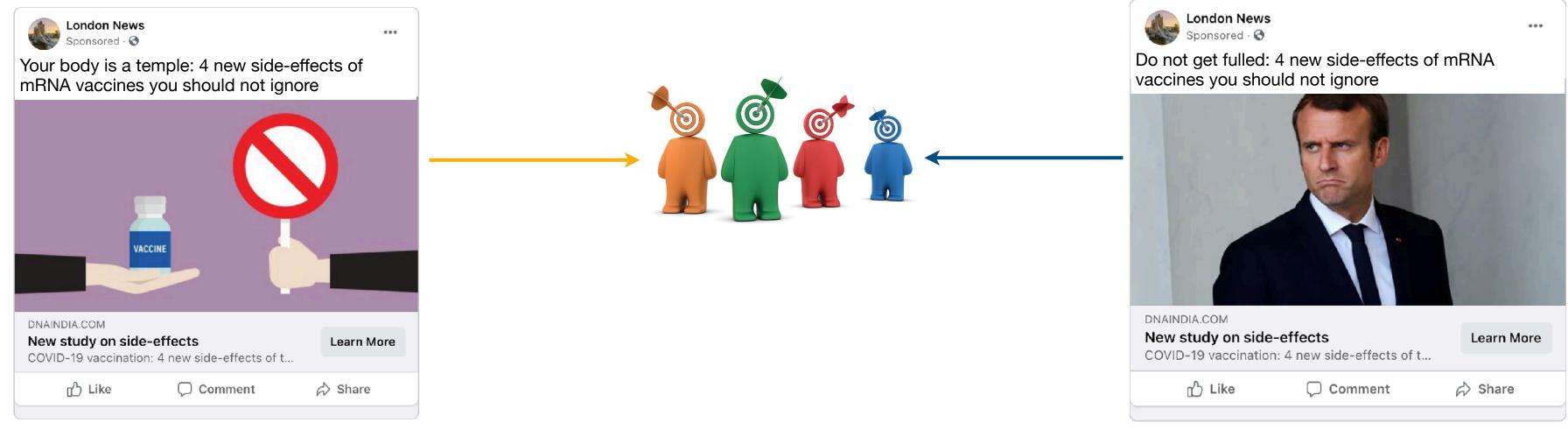
#### Online advertising platforms



Target people with far-right political preferences

# Advertising technology enables information targeting

#### Online advertising platforms



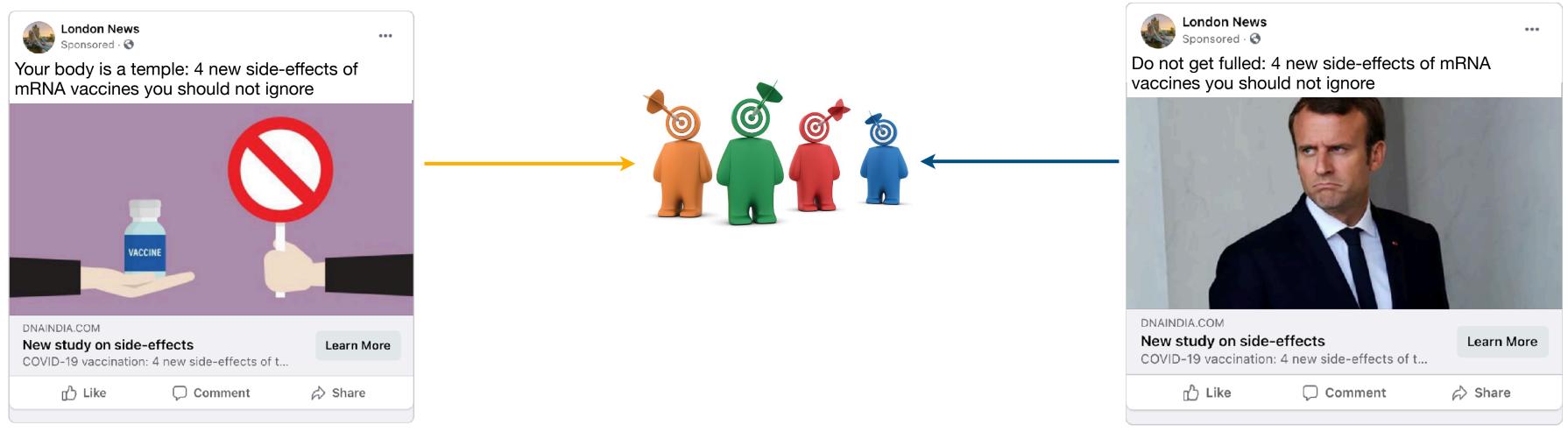
Target people interested in alternative medicine

Target people with far-right political preferences

This technology gives (everyone) the ability to use users' personal data to manipulate them!

# Advertising technology enables information targeting

#### Online advertising platforms



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This technology gives (everyone) the ability to use users' personal data to manipulate them!

Risks go beyond disinformation — truthful information or opinions can be weaponized

# What safeguards to implement?

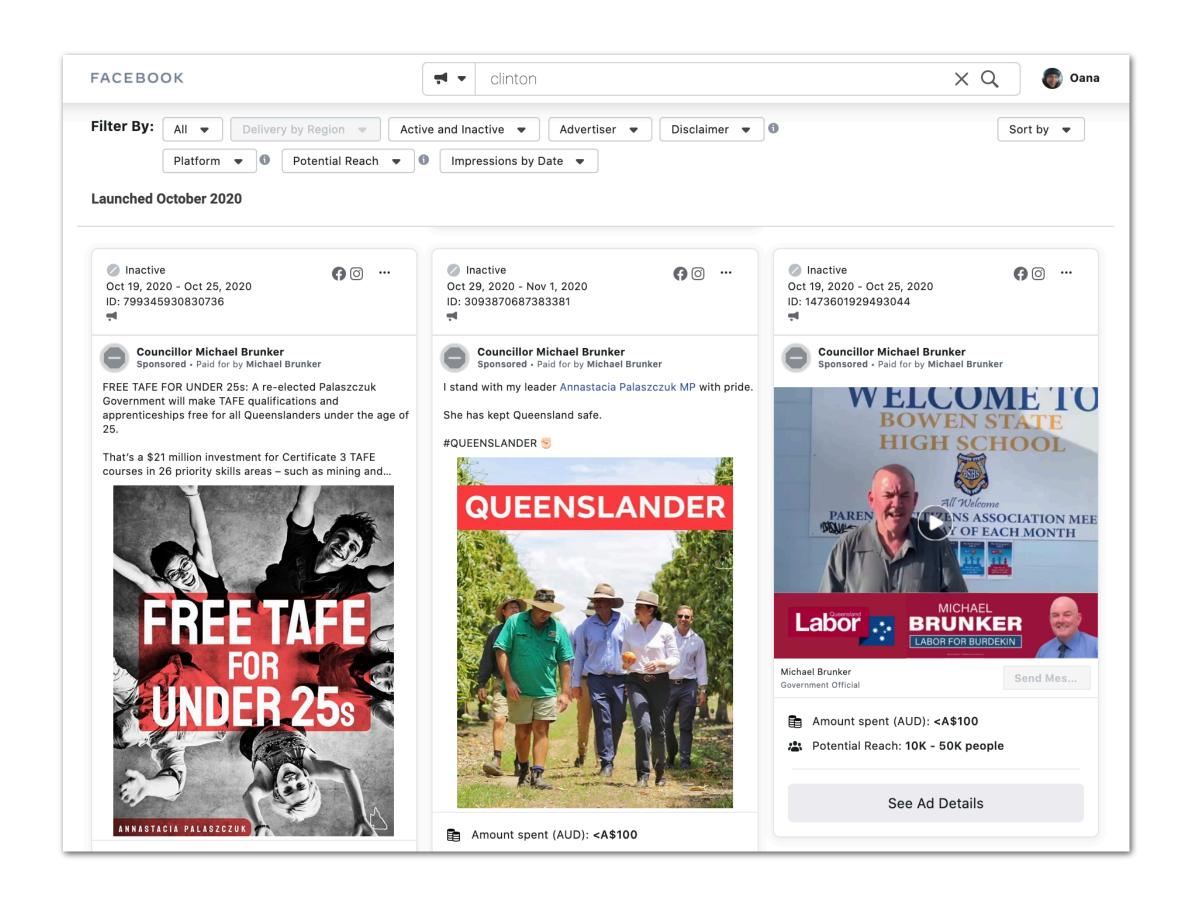
# What safeguards to implement?

#### 1. Transparency

"Facebook Ads Monitor: An Independent Auditing System for Political Ads on Facebook." M. Silva, L. Santos de Oliveira, A. Andreou, P. Vaz de Melo, O. Goga, F. Benevenuto. The Web Conference (WWW), April 2020.

# The Meta Ad Library for political ads

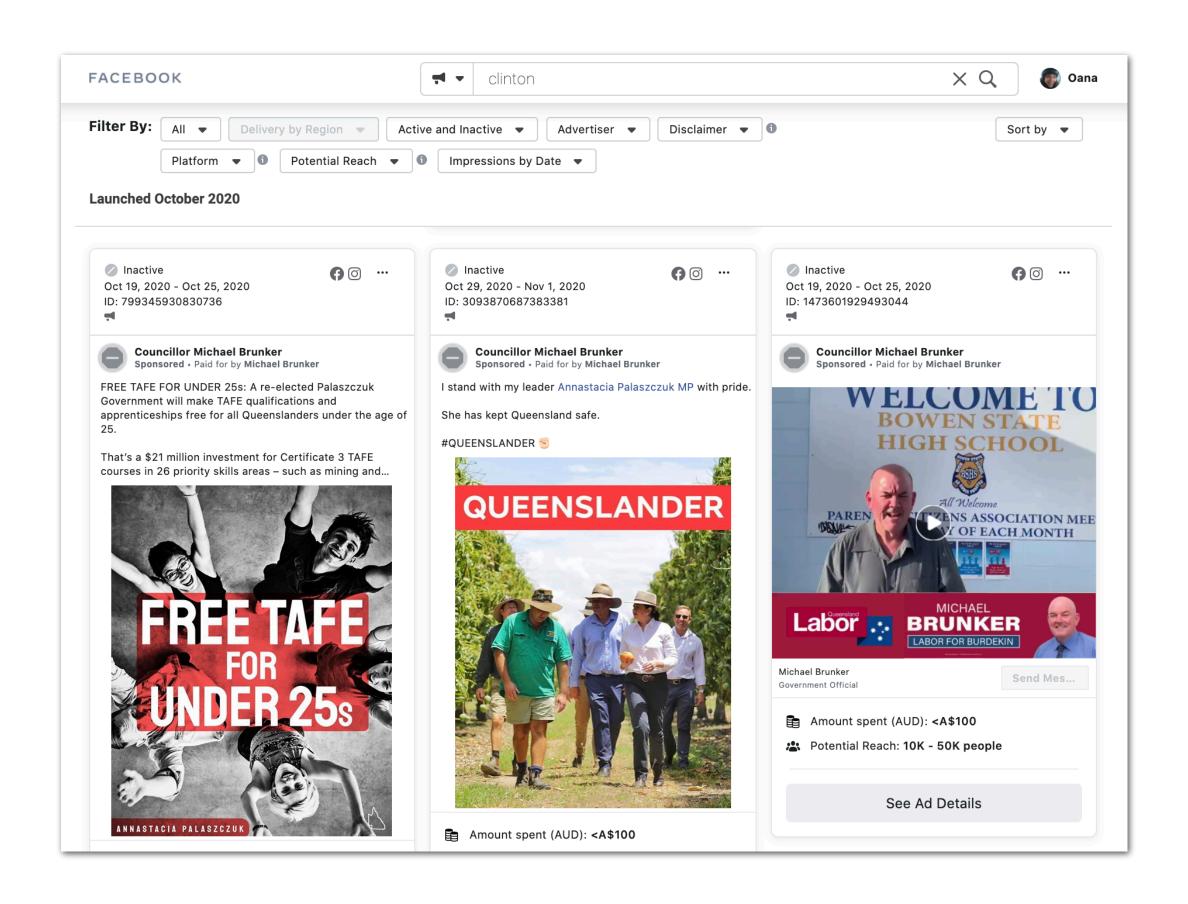
#### Central repository of political ads running on the platform



How many political ads are missing from the Ad Library?

# The Meta Ad Library for political ads

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Challenge: How to audit the completeness?

<u>Challenge:</u> Limited access to data due to the closed nature of online platforms — no access to what ads and posts people see on Facebook/Twitter/Google

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Solution: New measurement approach based on donations of personal data to science



#### AdAnalyst

We designed a software tool to enable data donations, that captures the non-public content users are exposed to on social media

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Ricardo R. Campos, Juliano Maranhão e Fabrício Benevenuto: Fake news e a crônica do caixa 2 anunciado





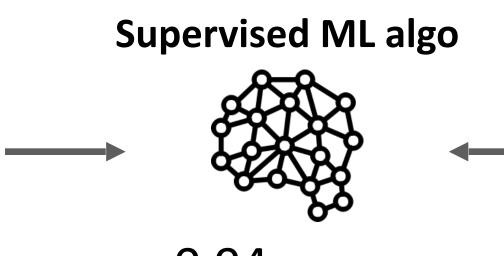
2 recruiting sessions:

In 2018, 2000 Brazilian users (239k ads from 40k advertisers) In 2020, 890 U.S. users (102k ads from 40k advertisers)

## Political ad detection



[use data from compliant advertisers, 10k ads]



over 0.94 accuracy (80% TPR for 1% FPR)



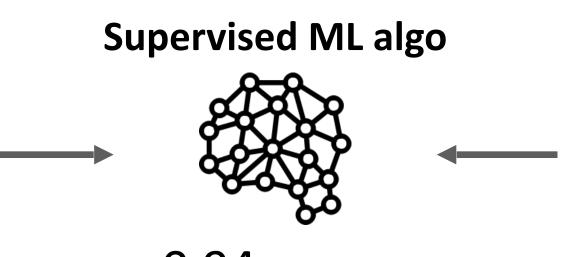
[3 PhD students reviewed 10k random ads]

[Naive Bayes, Random Forest, Log. Regression, SVM, Gradient Boosting, Convolution Neural Networks (CNN); Word2Vec with 300 dimensions; 10 fold-cross validation]

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Half of the political ads we detected were missing from the Political Ad Library

## Political ad detection



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# Supervised ML algo

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Impact on law: **Digital Services Act (DSA, 2023)** — we submitted evidence and asked the European Commission for Ad Libraries that contain all ads

- increase the transparency and accountability for all users
- access to data to the whole research community

#### Article 39

#### Additional online advertising transparency

1. Providers of very large online platforms or of very large online search engines that present advertisements on their online interfaces shall compile and make publicly available in a specific section of their online interface, through a searchable and reliable tool that allows multicriteria queries and through application programming interfaces, a repository containing the information referred to in paragraph 2, for the entire period during which they present an

# What safeguards to implement?

#### 1. Transparency

► It can be good, but it is often not well-implemented

#### 2. Restrictions

"Understanding the Complexity of Detecting Political Ads." V. Sosnovik , O. Goga. The Web Conference (WWW), April 2021.

"Exploring the Online Micro-targeting Practices of Small, Medium, and Large Businesses" Salim Chouaki, Islem Bouzenia, Oana Goga, Beatrice Roussillon, ACM Conference on Computer-Supported Cooperative Work and Social Computing (CSCW), 2022

"Client-side and Server-side Tracking on Meta: Effectiveness and Accuracy" Asmaa El fraihi, Nardjes Amieur, Walter Rudametkin, Oana Goga PETS, 2024.





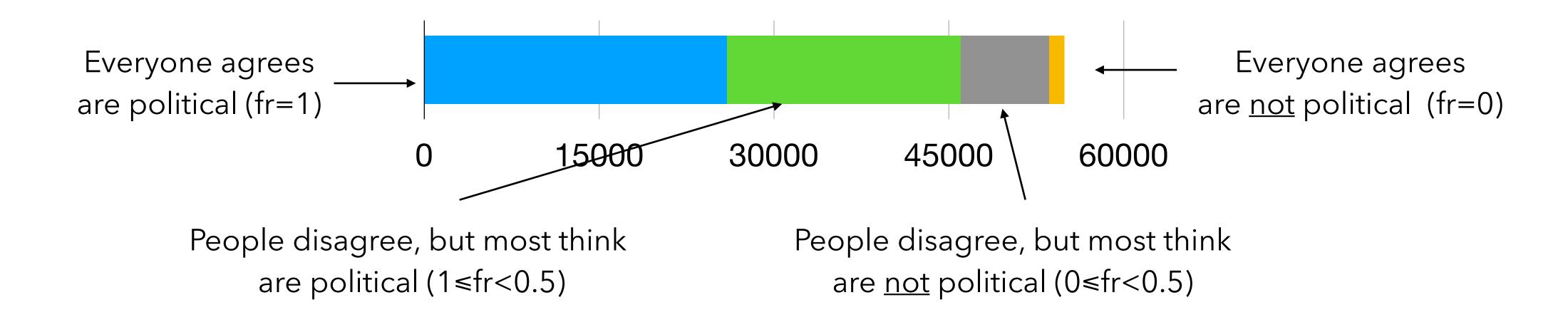
## Restrictions

#### Considered by the European Commission and Parliament

- Ban or restrict political ads
  - Can we differentiate political ads from the rest reliably?

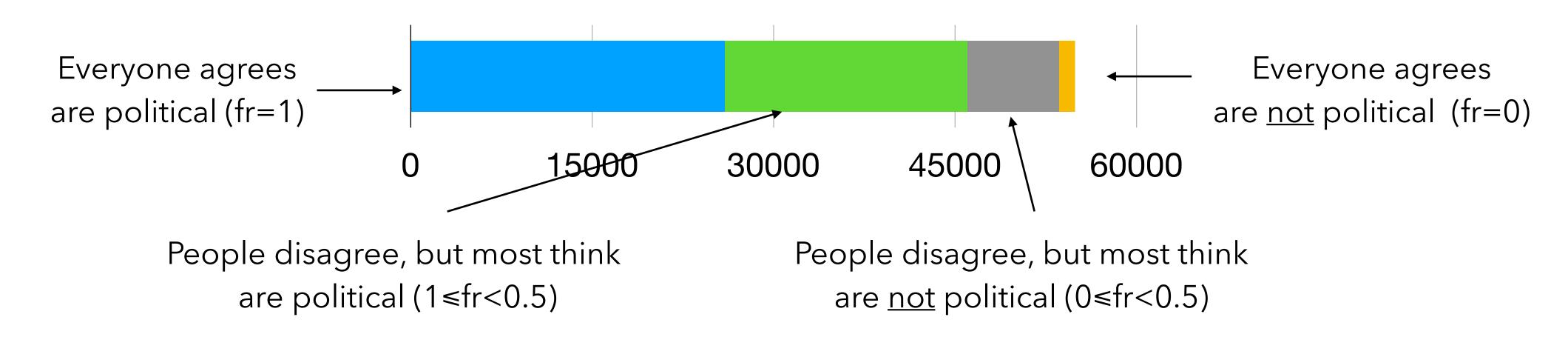
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We analyze a dataset of 55k ads labeled as political by at least one user



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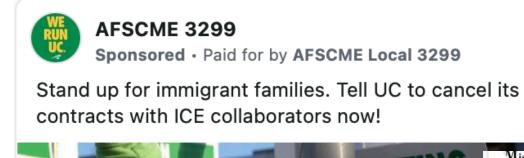


People disagree on more than 50% of ads!

Hard to apply legislation!

# Reasons for disagreement

- Ads about social issues are the troublemakers!
  - Some issue ads have highly political content
  - Some issue ads just address humanitarian issues





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**AFSCME 3299** 

Missio Sponsored • Paid for by Boston Rescue Mission

It's tragic to be all alone and hungry. Your gift can bring hearty, nutritious meals to men and women who struggle with homelessness.



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Impact on law: European Democracy Action Plan (EDAP)
Invited by DG Justice and Consumers (European Commission) +
Ambassadeur pour le Numérique to give my input

- Definition of political ads
- Click-through rate

On Microtargeting Socially Divisive Ads: A Case Study of Russia-Linked Ad Campaigns on Facebook F. Ribeiro, K. Saha, M. Babaei, L. Henrique, J. Messias, O. Goga, F. Benevenuto, K. P. Gummadi, E. M. Redmiles ACM Conference on Fairness, Accountability, and Transparency (ACM FAT\*, now FAccT), January 2019



#### AFSCME 3299

Sponsored • Paid for by AFSCME Local 3299

Stand up for immigrant families. Tell UC to cancel its contracts with ICE collaborators now!



Missio Sponsored • Paid for by Boston Rescue Mission

It's tragic to be all alone and hungry. Your gift can bring hearty, nutritious meals to men and women who struggle with homelessness.



#### Article 3

#### **Definitions**

For the purpose of this Regulation, the following definitions apply:

- (1) 'service' means any self-employed economic activity, normally provided for remuneration, as referred to in Article 57 TFEU;
- (2) 'political advertising' means the preparation, placement, promotion, publication, delivery or dissemination, by any means, of a message, normally provided for remuneration or through in-house activities or as part of a political advertising campaign:
  - (a) by, for or on behalf of a political actor, unless it is of a purely private or a purely commercial nature; or
  - (b) which is liable and designed to influence the outcome of an election or referendum, voting behaviour or a legislative or regulatory process, at Union, national, regional or local level;
- (58) In order to ensure increased transparency of political advertising, it is necessary to collect and present in the relevant transparency notice information on the reach of political advertising, and individuals' engagement with it. The reach of the message relates to data which enables quantifying geographical distribution and number of individuals who viewed, received or otherwise interacted with the political advertising, including the number of views, impressions and clicks. Engagement with the message relates to data which enables quantifying the interactions of individuals with online political advertising, measured by various means, including the period of interaction with the political advertisement. Relevant standards for the preparation of labelling and transparency notices of political advertisements should address the quantification of reach and engagement.





## Restrictions

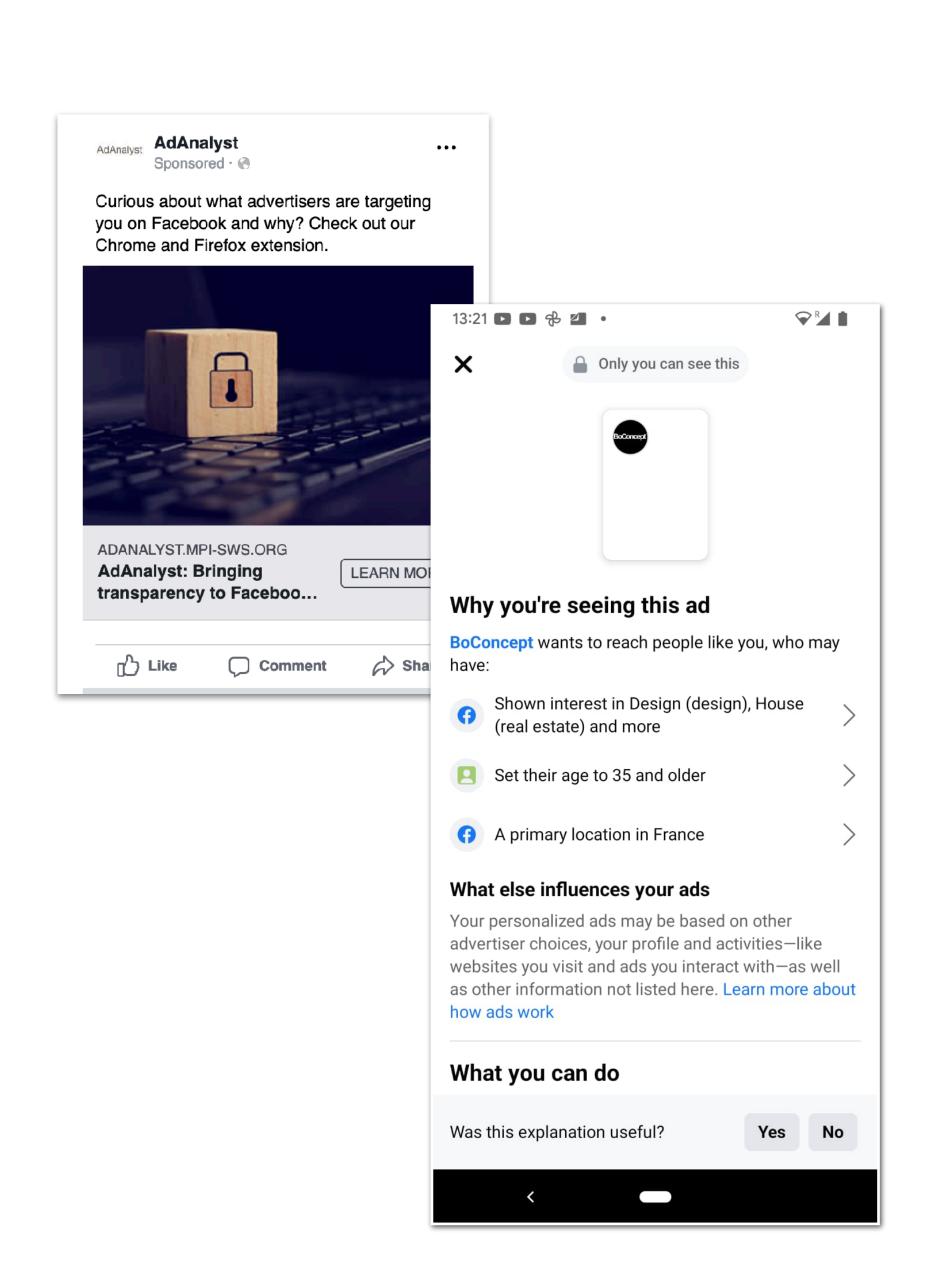
### Considered by the European Commission and Parliament

- Ban or restrict political ads
  - Can we differentiate political ads from the rest reliably?

- Ban or restrict micro-targeting in general
  - But what is the economic impact on the ecosystem?
    - To what extent do small and medium-sized businesses use micro-targeting?

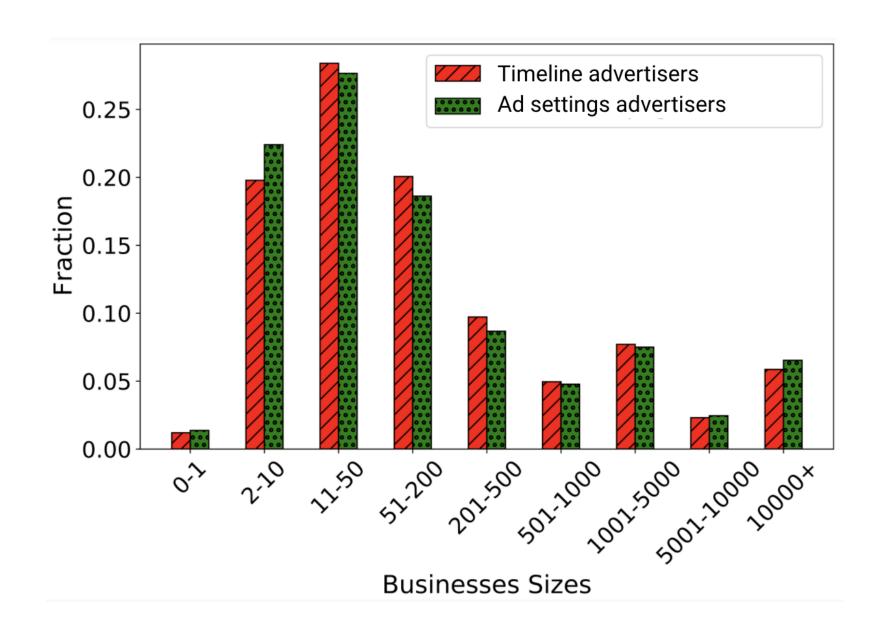
- Use AdAnalyst to collect a set of ads + how ads were targeted
  - Recruited 890 US users on Prolific to install it
  - ► 102k ads
- Information about the business size of advertisers
  - Method to match Fb advertisers with LinkedIn businesses

Info about 79k advertisers



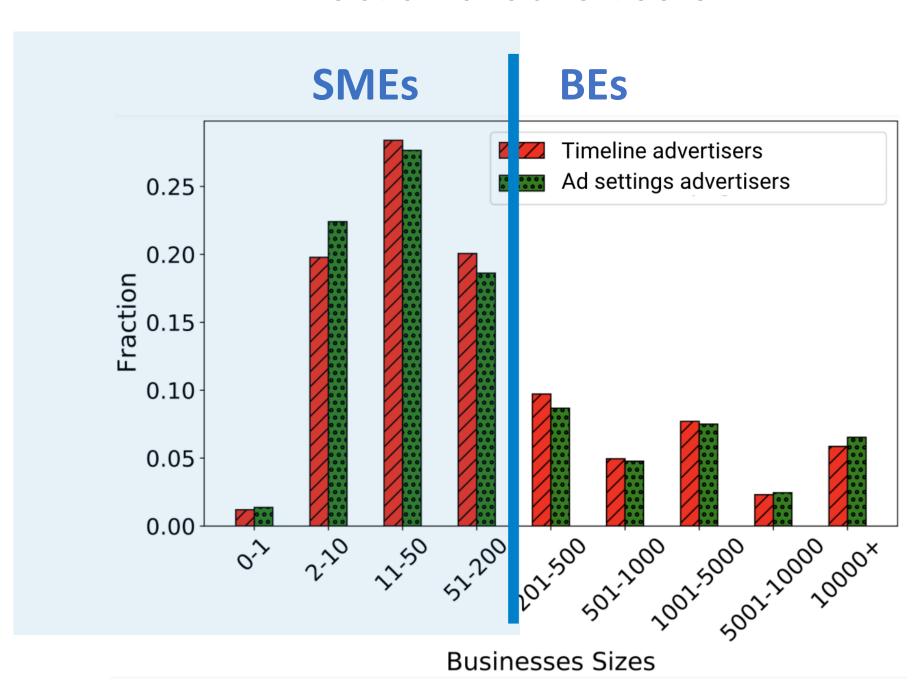
## To which extent small businesses advertise on Fb?

#### Fraction of advertisers



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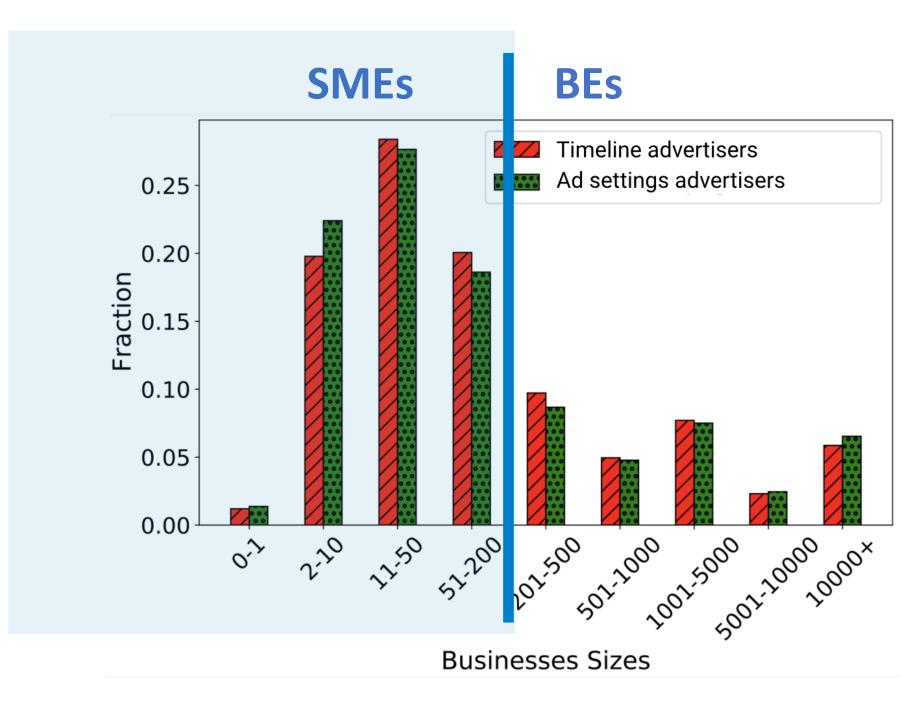
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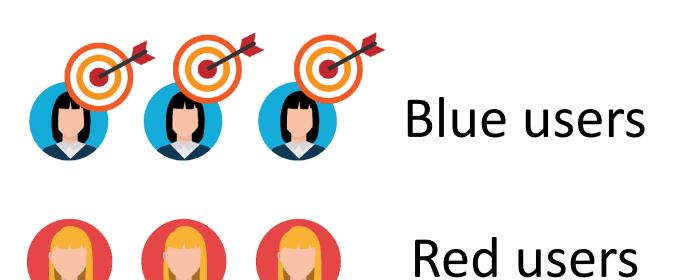


Over 70% of advertisers are SMEs

<u>Takeaway</u>: Small and medium sized businesses do account for the majority of advertisers and are responsible for the majority of ad impression on Facebook

Important to assess the economic impact regulations would had on them

#### Advertiser driven micro-targeting





The advertiser specifies the characteristics of its audience

#### Advertiser driven micro-targeting







The advertiser specifies the characteristics of its audience

Algorithmic driven micro-targeting/ ad delivery optimization



The advertiser lets the ad platform choose the right audience

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Explicit user profiling

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# Do businesses use micro-targeting?

	SME (%)	BE (%)
Advertiser-driven micro- targeting	27.7%	30.5%
Algorithmic-driven micro-targeting	72.3%	69.5%

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Advertiser-driven micro-targeting was 79% in [NDSS'2019]!

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Takeaway: advertiser-driven micro-targeting is being replaced by algorithmic-driven micro-targeting

What new risks brings algorithmic-driven micro-targeting?





## Restrictions

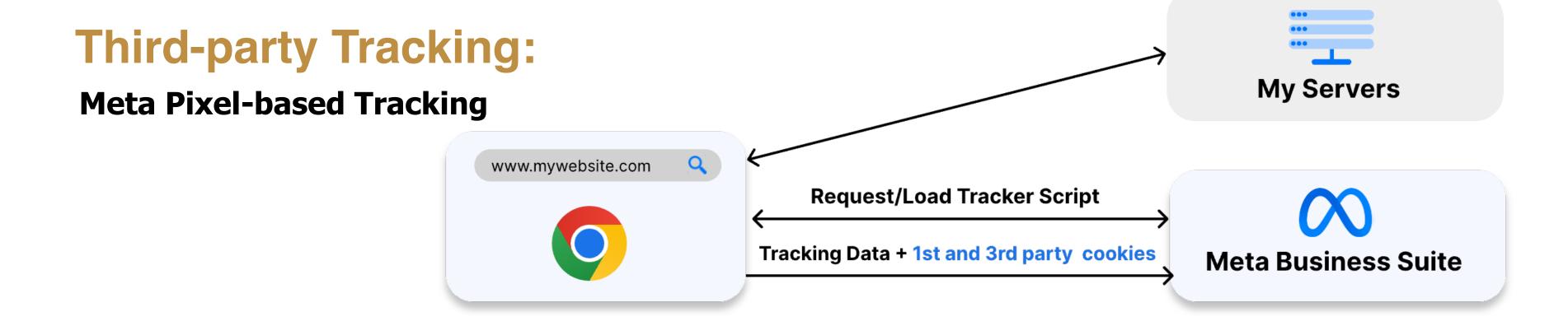
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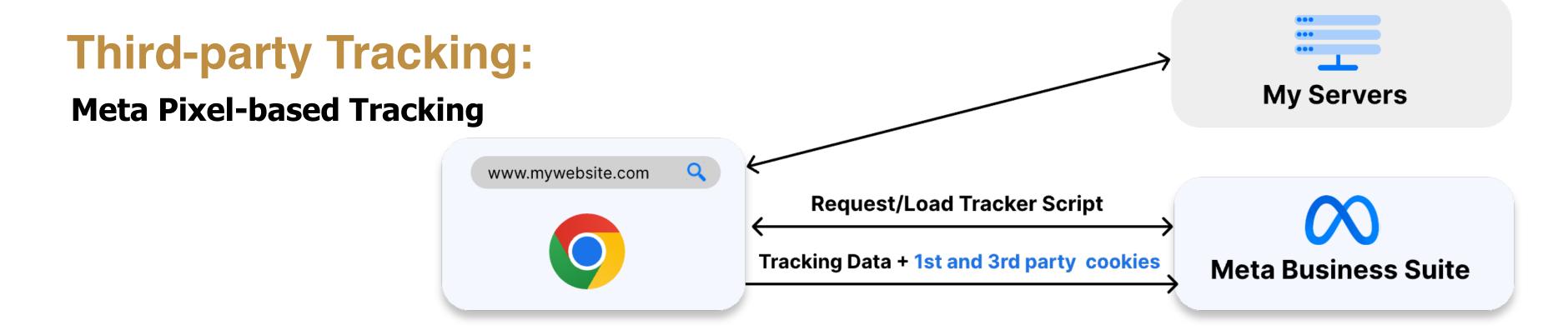
- Ban or restrict micro-targeting in general
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- Ban or restrict third-party cookie tracking
  - How effective is server-side tracking on Meta compared to client-side tracking?

## Pixel vs. Conversions API

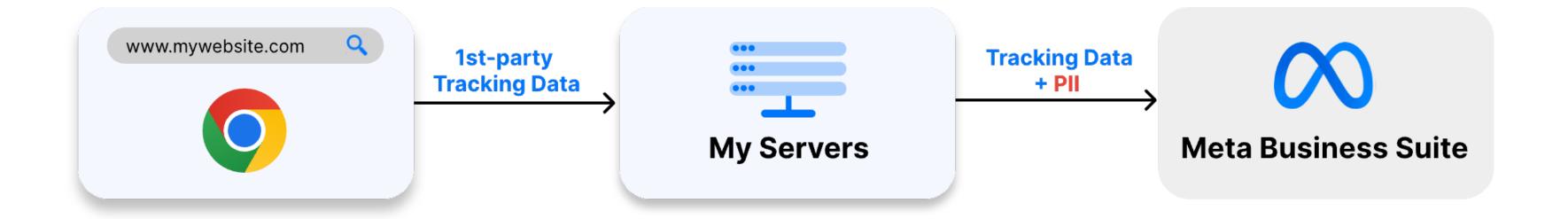


### Pixel vs. Conversions API

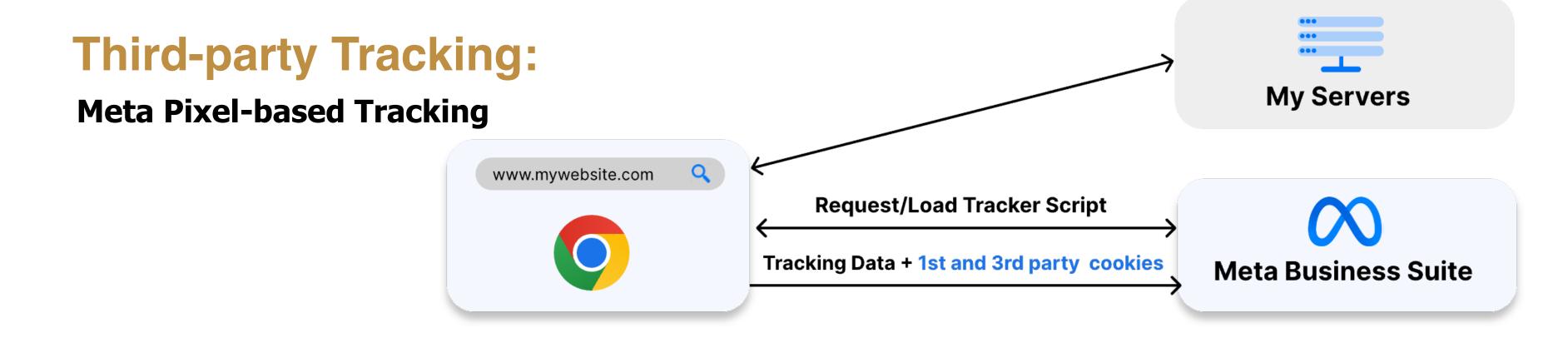


### First-party Tracking:

**Conversions API-based Tracking** 

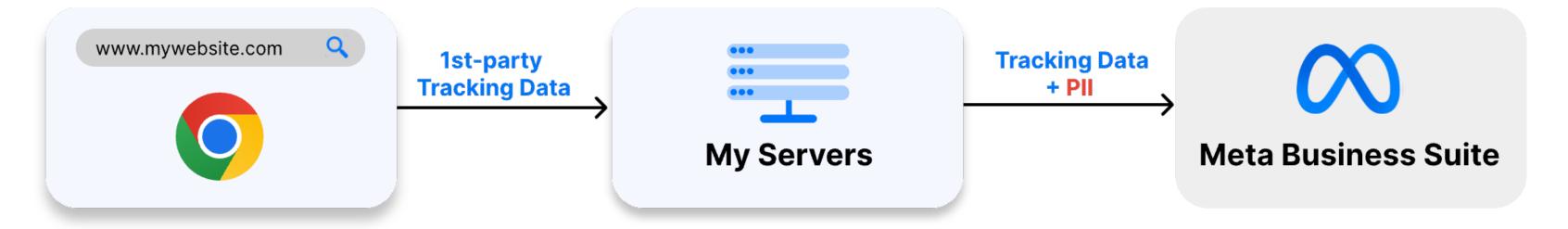


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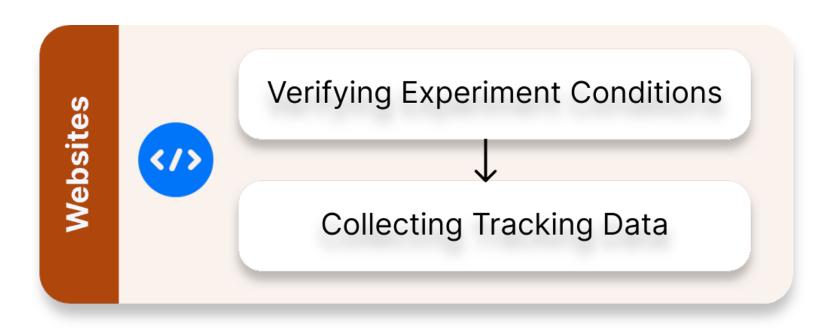


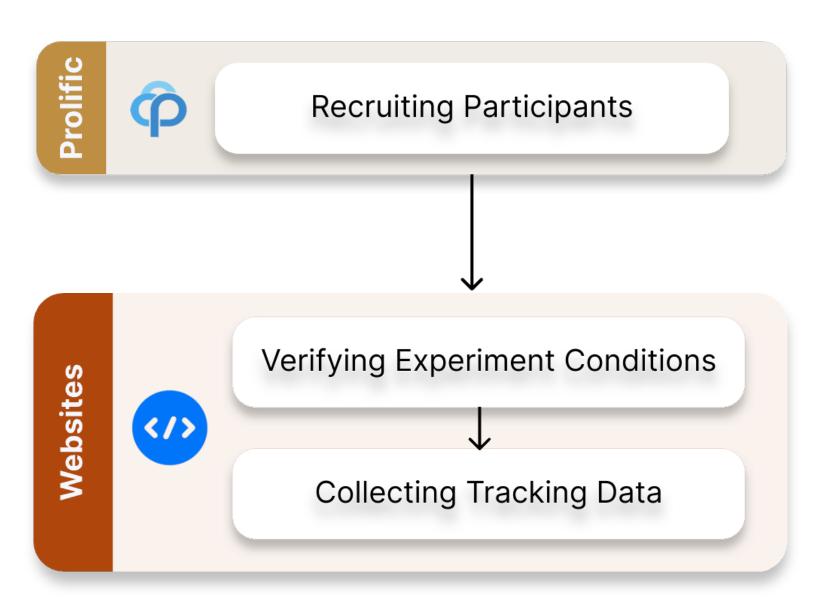
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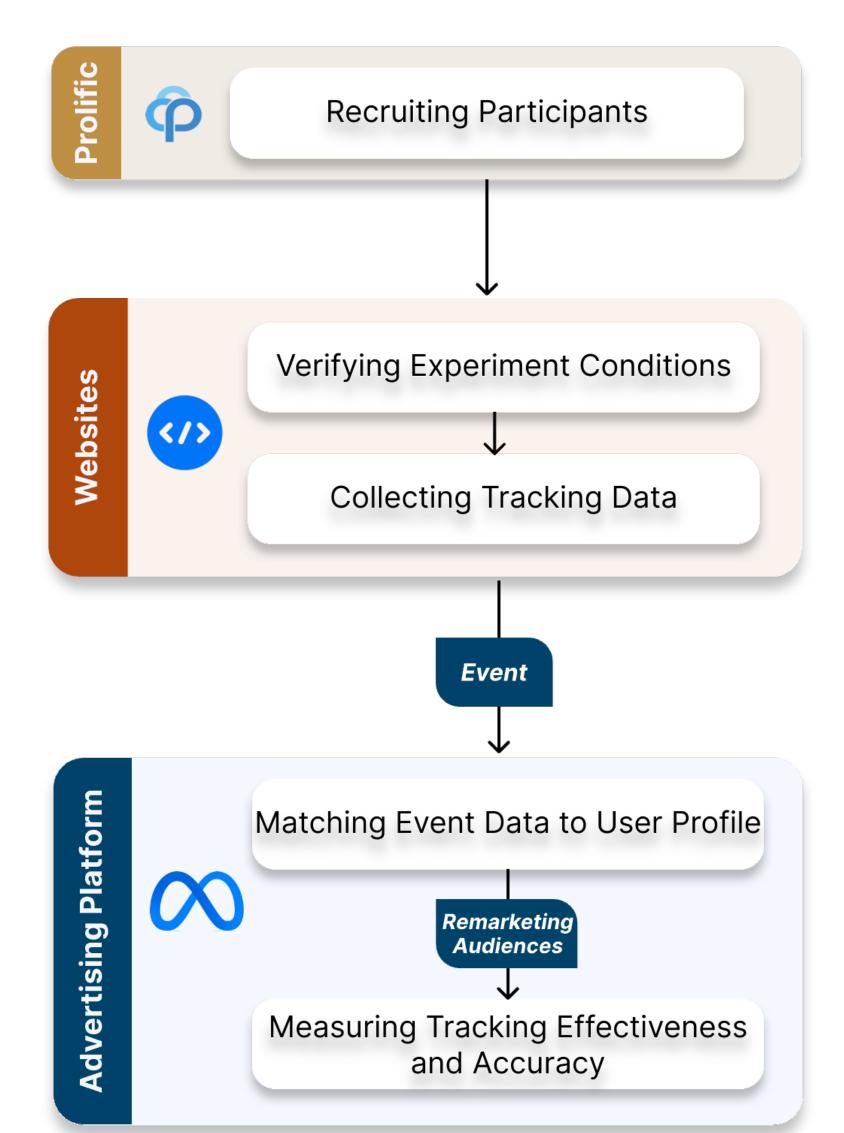
**Conversions API-based Tracking** 



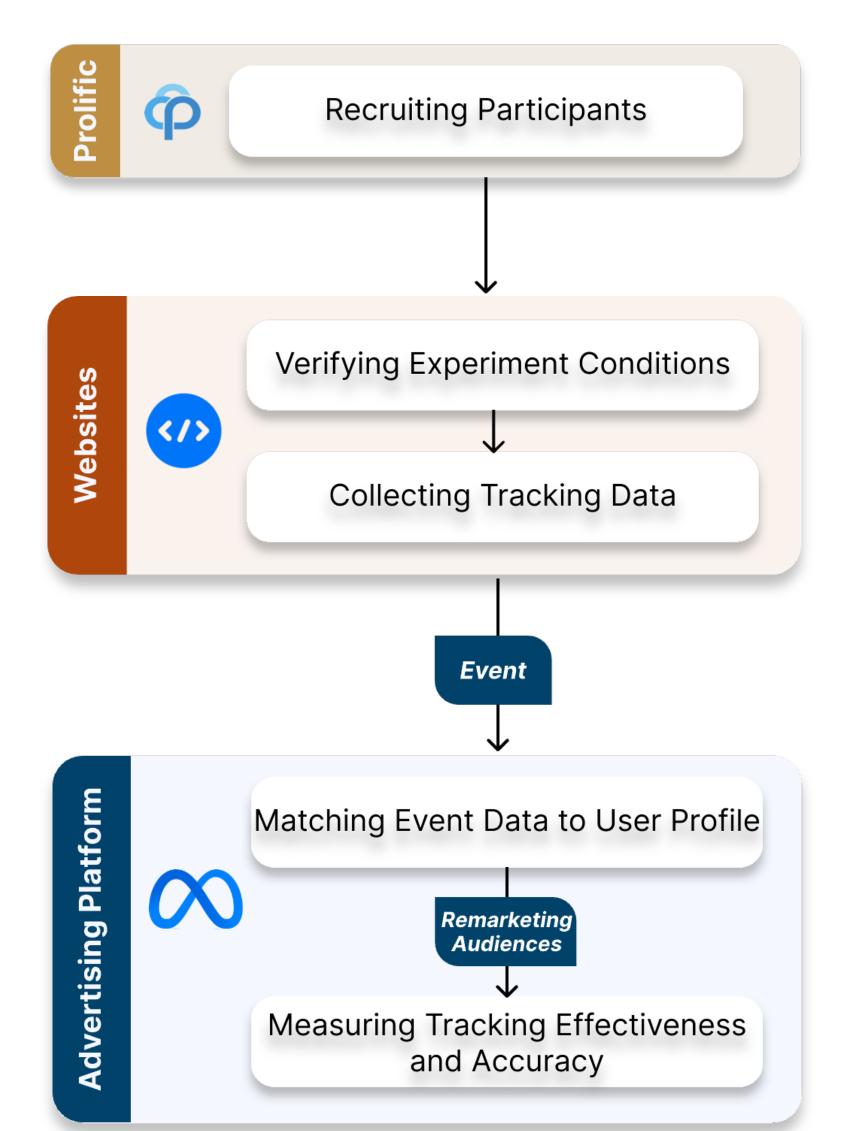
IP, user agent, email







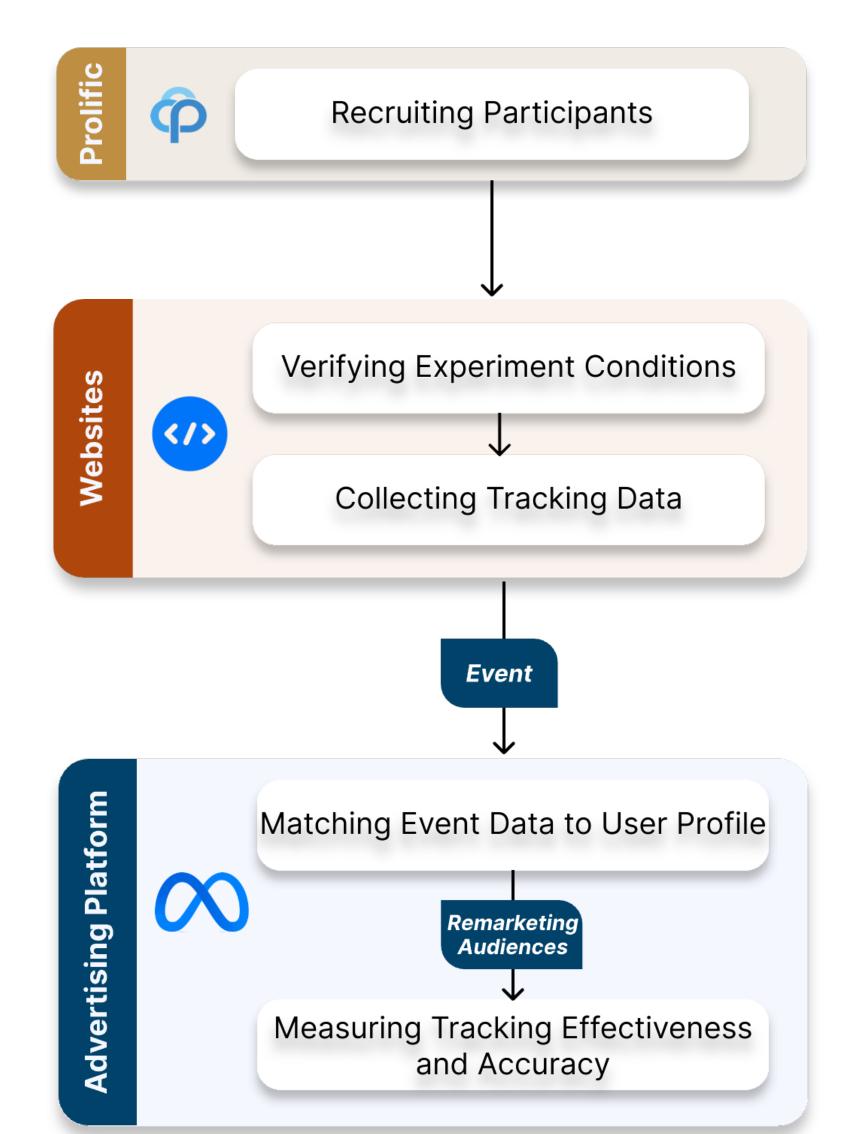
How many social media profiles can I retarget with the Conversions API (vs. Pixel)?



#### Implementation:

- 2400 Prolific participants
- Desktop devices + Google Chrome browser
- Reproduced four times in total

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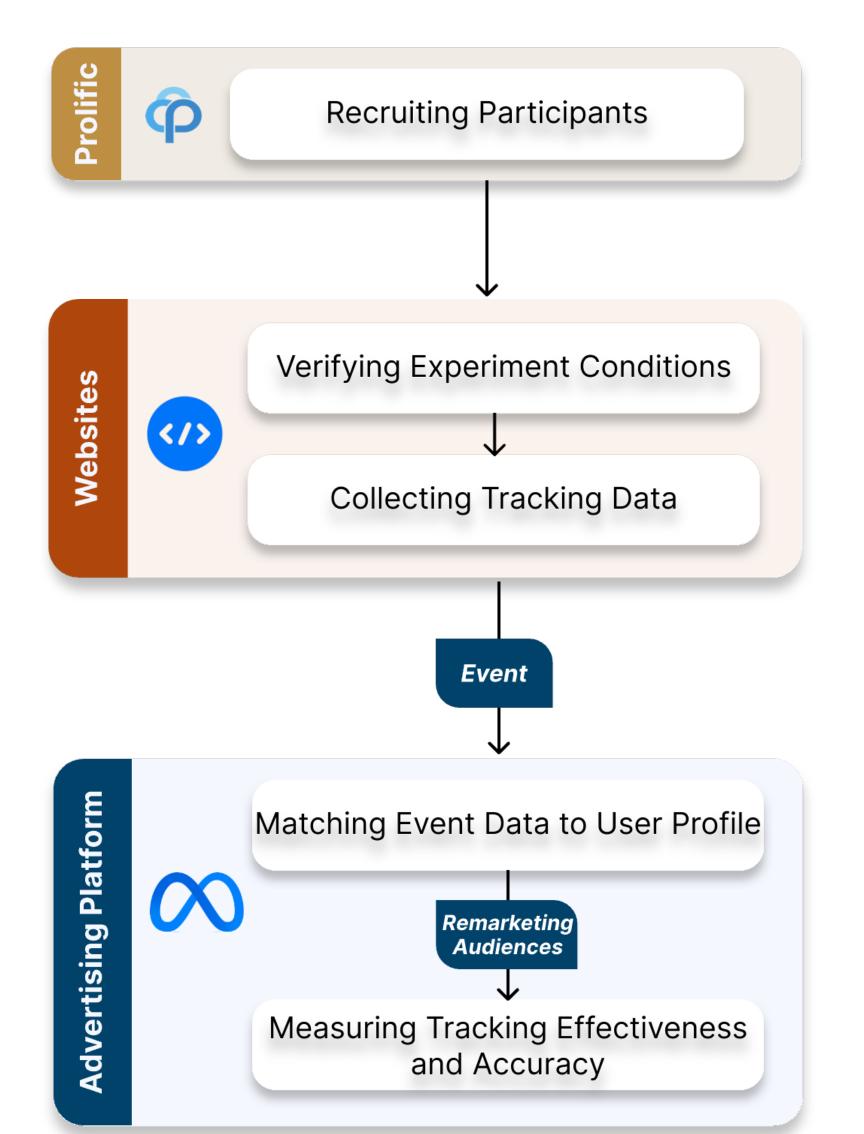
Pixel 44% Tracking Effectiveness

CAPI 46%

Tracking Effectiveness

IP + user agent

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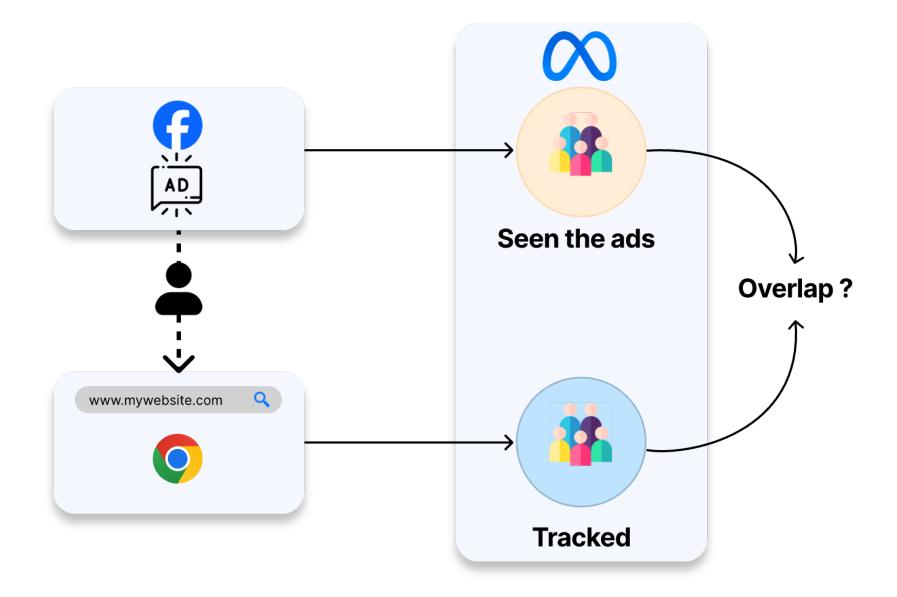
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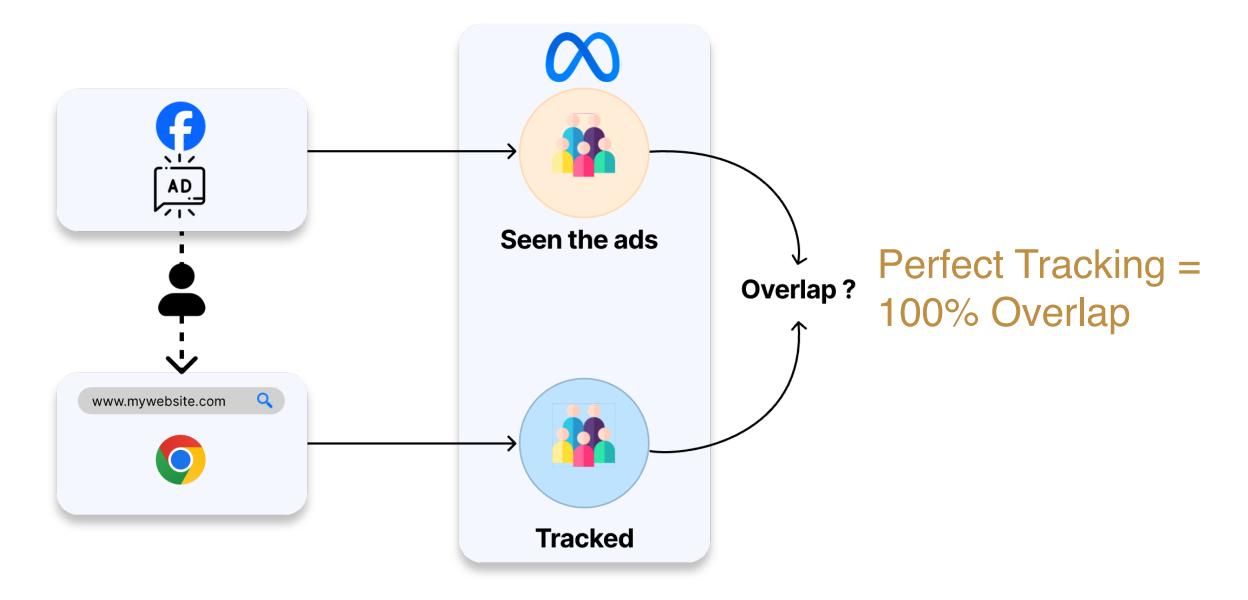
**Takeaways:** The Conversions API is comparable to Meta's Pixel in terms of effectiveness on desktop devices

Are the retargeted users actually our original website visitors?

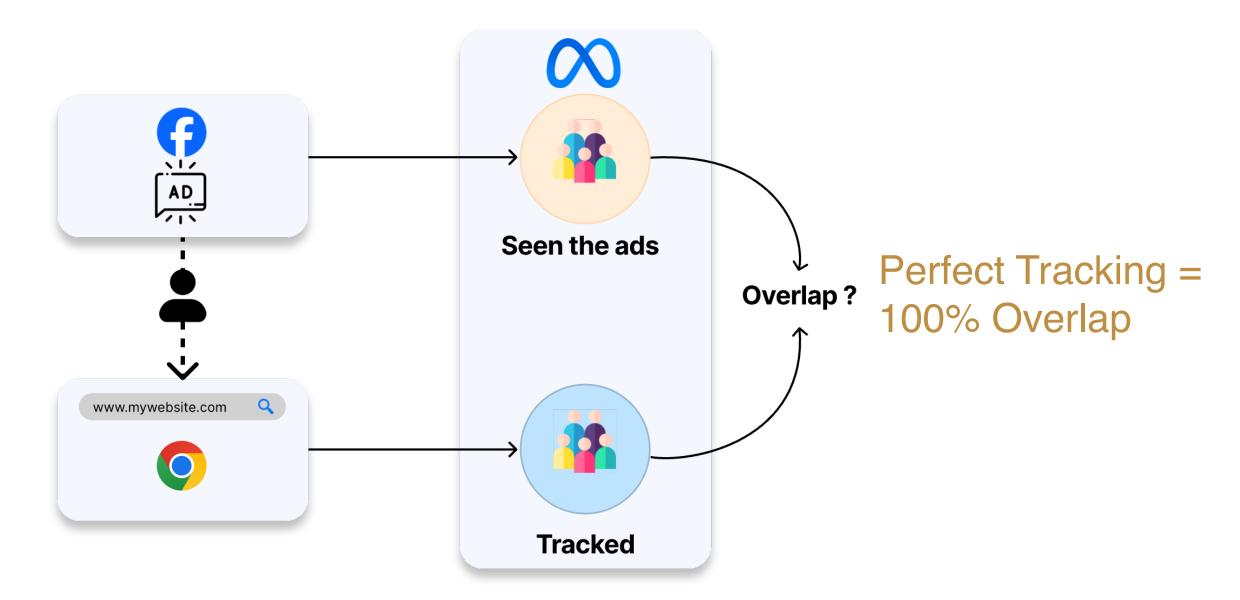
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Are the retargeted users actually our original website visitors?



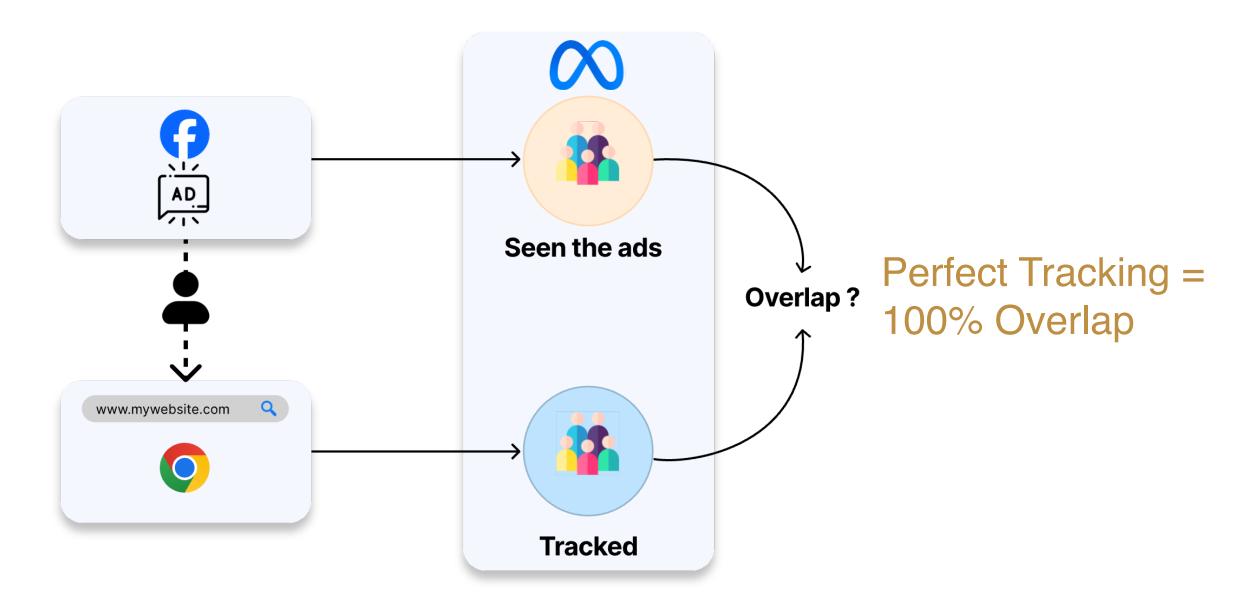
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- 11k Link Clicks
- 2791 Facebook users took part in our study

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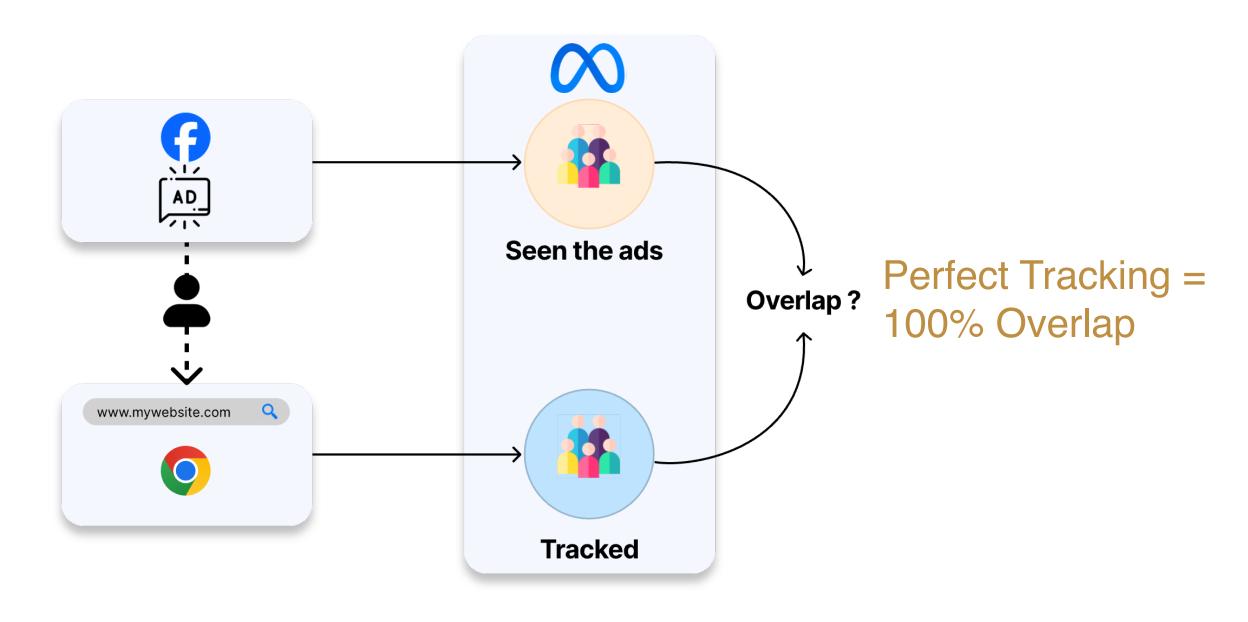


Pixel	100%	Accurate Profiles	0%	Mis- identified
CAPI	60%	Accurate Profiles	40%	Mis- identified

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**Takeaways:** Implementing the Conversions API with IP addresses, user agents and IP-based geolocation data produces false matches for more than third of website visitors

## What safeguards to implement?

#### 1. Transparency

► It can be good, but it is often not well-implemented

#### 2. Restrictions

▶ We need data on the effectiveness, the operationalizability, and economic impact of restrictions

## Other works on risks with online advertising

### Political advertising

- 1. (Behavior) Analysis of malicious political advertisers [FAT\*'19]
- 2. (Audit) Audit platforms' political ad detection algorithms [WWW'20]
- 3. (Solution) Can we reliably split political from non-political ads? [WWW'21]
- 4. (Solution) Detecting policy-related political ads [WWW'23]
- 5. (Solution) EU online advertising regulations **Supporting software:** AdAnalyst,

  CheckMyNews, Elections2022, PolAds

#### **Micro-targeting**

- 1. (Audit) Does Facebook provide good ad explanations? [NDSS'18]
- 2. (Attacks) De-anonymize users through micro-targeting [S&P'18]
- 3. (Behavior) Characterization of Facebook advertisers [NDSS'19]
- 4. (Audit) Assess the quality of data supplied by data brokers [WWW'19]
- 5. (Behavior) Micro-targeting usage [CSCW'22]
- 6. (Solution) Collaborative ad transparency [S&P'23]
- 7. (Audit) Search engine tracking [IMC'23]
- 8. (Audit) Marketing to children [CCS'23]
- 9. (Audit) Server-side tracking [PETS'24]



# Thank you!

https://www.lix.polytechnique.fr/~goga/

## What safeguards to implement?

#### 1. Transparency

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We need data on the effectiveness, the operationalizability, and economic impact of restrictions

### 3. Algorithms for data analysis

"On Detecting Policy-Related Political Ads: An Exploratory Analysis of Meta Ads in 2022 French Election." V. Sosnovik, R. Kessi, M. Coavoux, O. Goga. The Web Conference (WWW), April 2023.

### What do ads talk about?

- Took inspiration from political sciences: the Comparative Agendas Project (CAP) and the Comparative Manifesto Project (CMP)
- NLP method to detect policy-related political ads: 0.79 precision, 0.59 recall

	Prec.	Rec.
International affairs	0.81	0.60
Energy	0.93	0.68
Government operations	0.65	0.43
Cultural policy	0.84	0.83
Social policy	0.76	0.19
Health	0.86	0.73
Human rights	0.67	0.47
Environment	0.81	0.80
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micro avg	0.79	0.59
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- Analysis of policy attention across demographic groups during the French 2022 election
  - Women are over-exposed to ads about Immigration, Social policy, and Health
  - Men are over-exposed to ads about Energy and the Economy

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### 3. Algorithms for data analysis

 First step, the oil is to detect ads that aim to manipulate, detect foreign interference, detect coordinated influence campaigns

# Marketing to children

## What we know about children and advertising

Children under 3 cannot distinguish advertising from television programs

[Wilcox et al. 2004. Report of the APA Task Force on Advertising and Children. Section: Psychological issues in the increasing commercialization of childhood (2004)]

Children 8 to 12 understand the commercial intent, but cannot resist

[Petros et al. 1982. Preschoolers' Awareness of Television Advertising. Child Development (1982)]

 WHO & UNICEF: "Marketing to children is deliberate, strategic, innovative and well resourced, and exploits their developmental vulnerability."

[Clark et al. 2020. A future for the world's children? A WHO-UNICEF-Lancet Commission. The Lancet (2020)]

## Legislation on television

- Rules on the content that can be advertised, on the duration of ads, and on the separation between ads and the television program
  - No alcoholic beverages; tell children to ask their parents to buy something

Directive 2010/13/EU of March 10, 2010, on Audiovisual Media Services Directive

No ads on television programs less than 30 min (E.U.); 10 min advertising/hour (U.S.)

Title 47 of the Code of Federal Regulations (CFR)

## This work

Can children be **targeted** with ads on online streaming platforms? and is this legal?



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Incidentally seeing ads ≠ targeted with ads



## This work

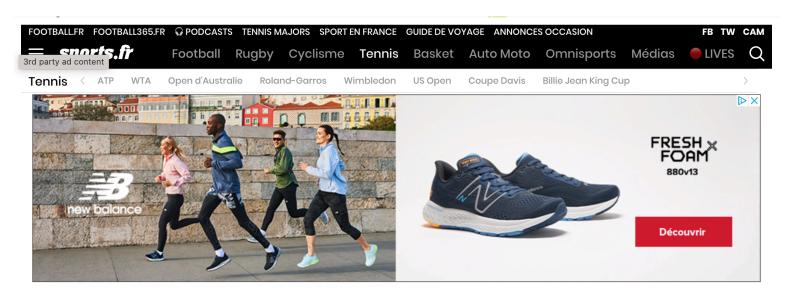
Can children be **targeted** with ads on online streaming platforms? and is this legal?

Incidentally seeing ads ≠ targeted with ads

Can advertisers exploit features provided by online advertising platforms to reach an audience made mostly of children

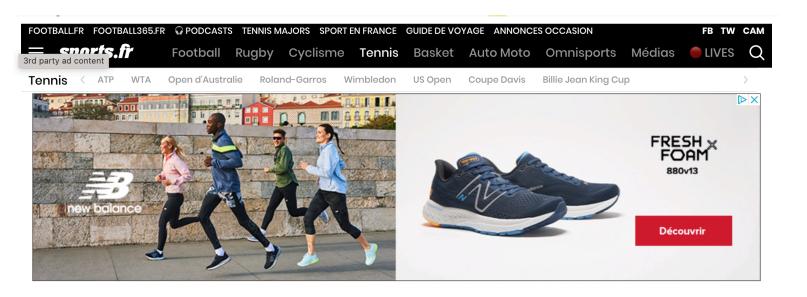


Contextual



Running shoes ad on sports website

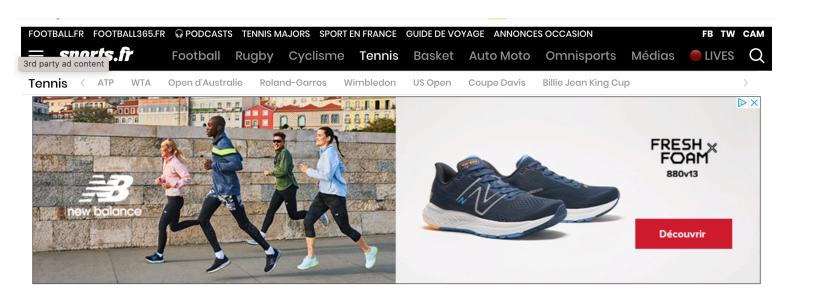
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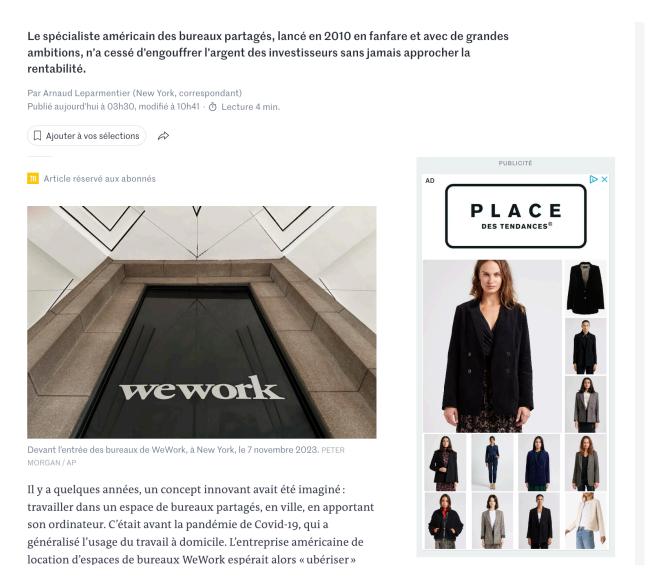
Contextual



Running shoes ad on sports website

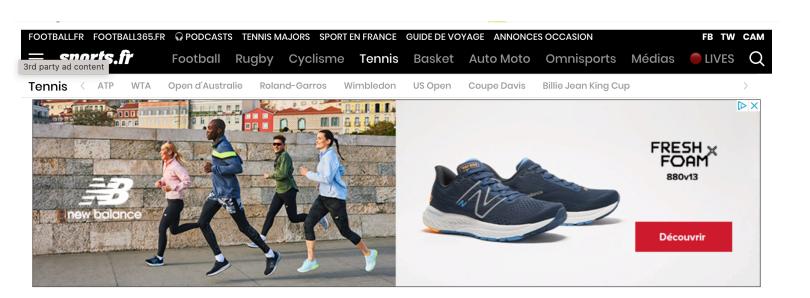


### Re-targeting



Blazer ad everywhere on the Internet

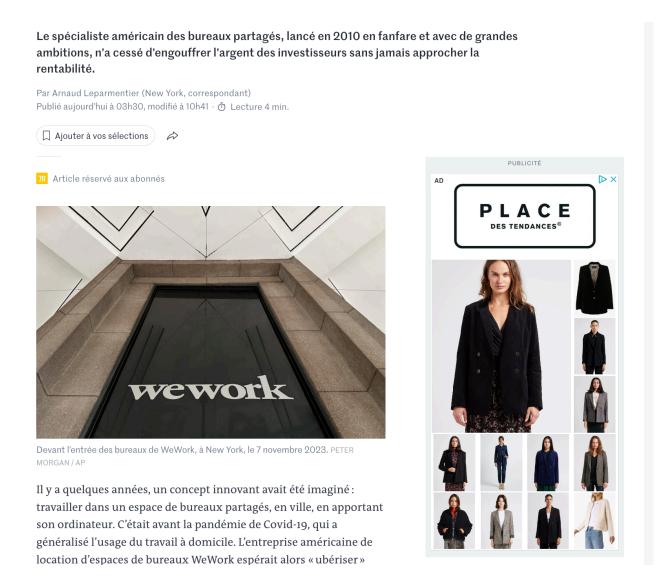
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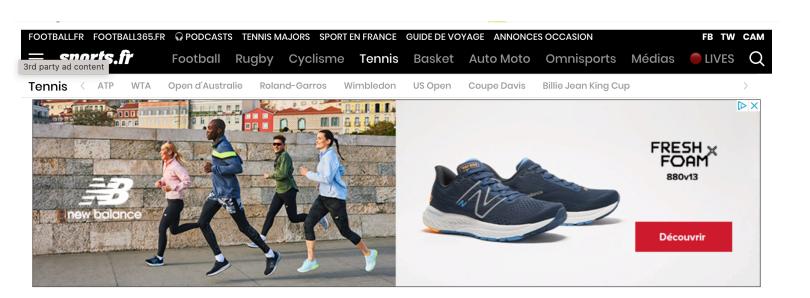
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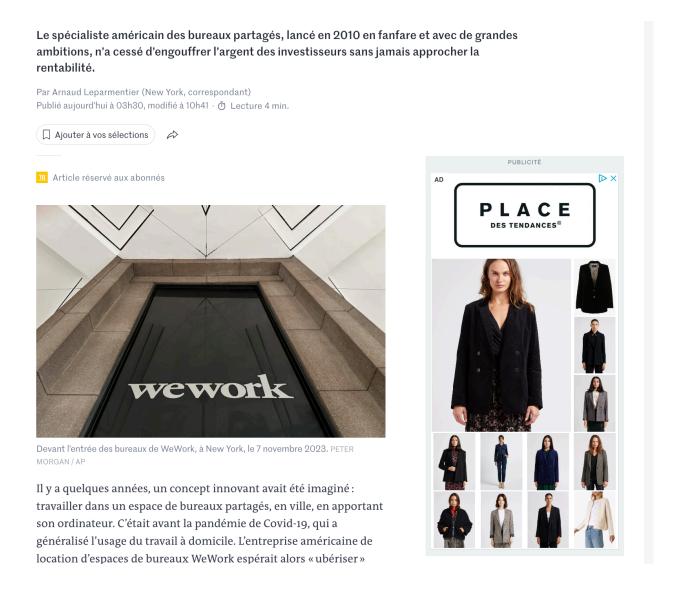
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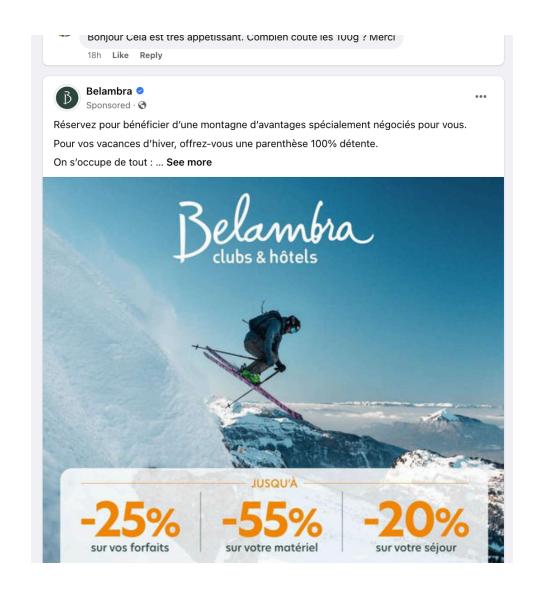
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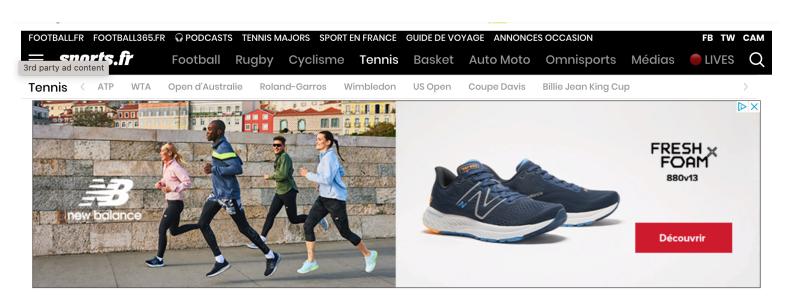


Behavioral/personalized/profiling



Hotel ad because I am interested in a ski holiday

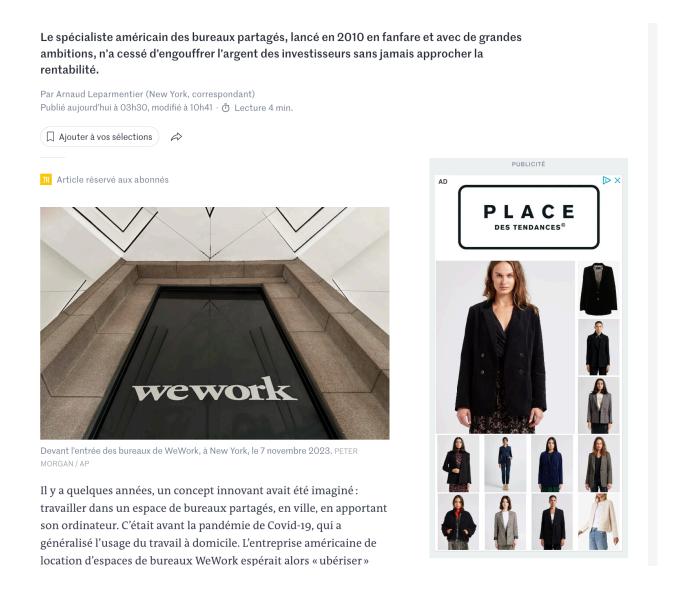
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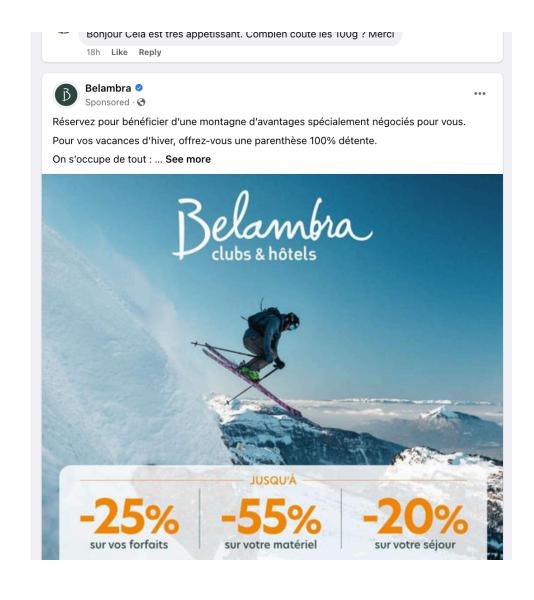
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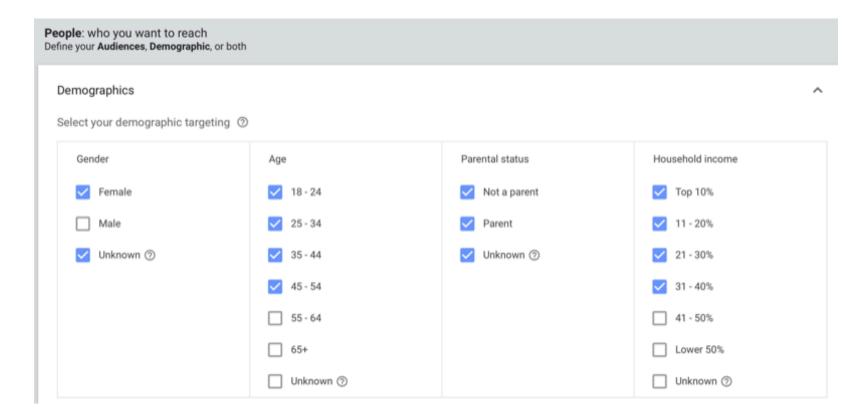


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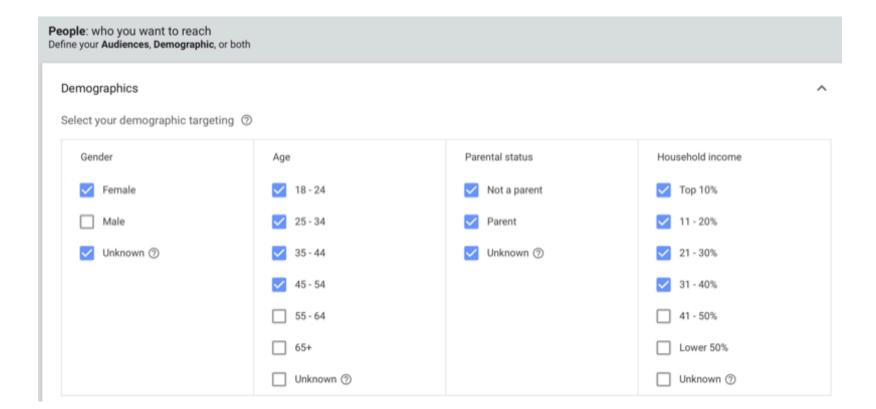
## Targeting children

### Age-based

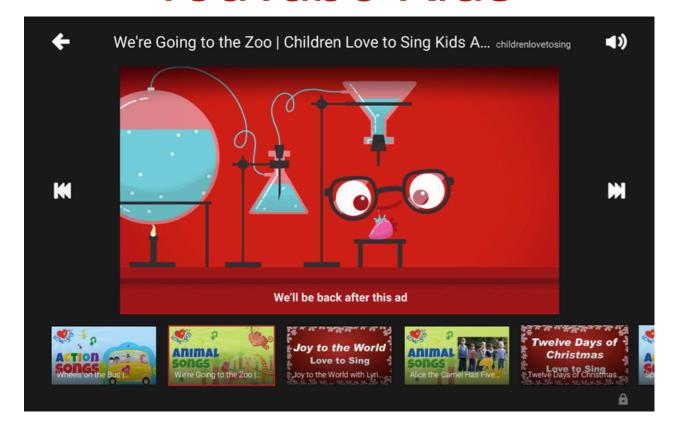


# Targeting children

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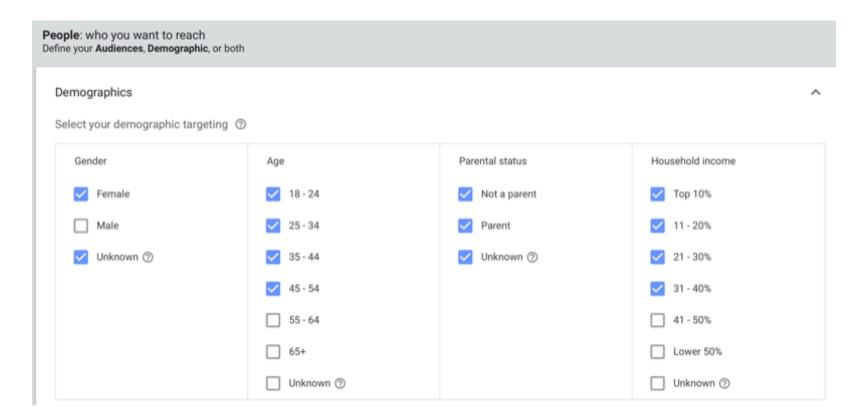


#### YouTube Kids



## Targeting children

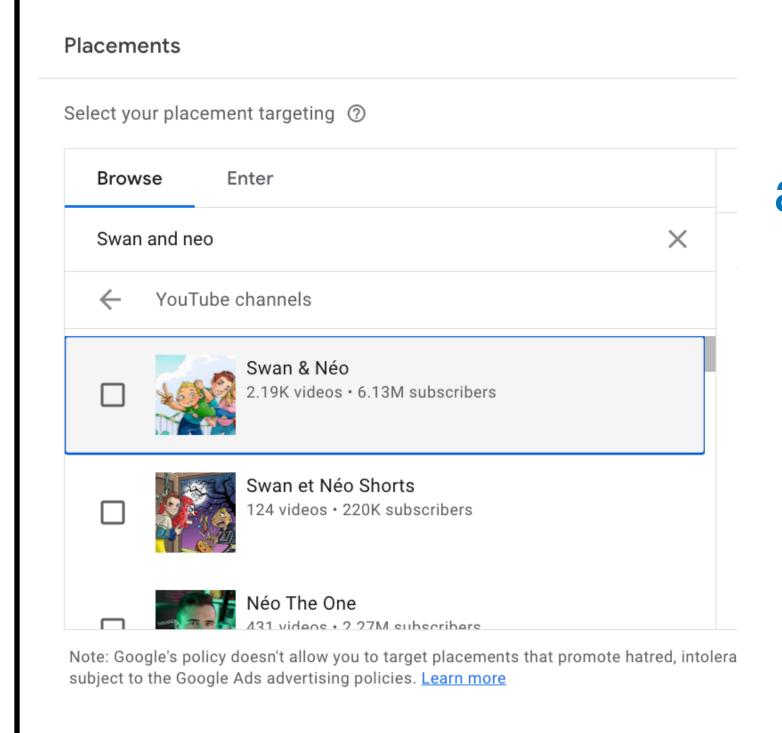
#### Age-based



#### YouTube Kids



#### Placement-based targeting



YouTube allows advertisers to place ads on precise videos

To target children advertisers can place their ads on children-focused videos

Curated children-focused videos: YTB Kids list (24 channels) + Children seed list (20 channels) + Adult list (20 channels)

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Placement	Interests	Location	Impressions
3 Children YTB Kids List videos	None	U.S.	450 (450; 0)
4 Adult List videos + 7 Children YTB Kids List videos + 1 Children Seed List video	None	France	605 (43; 75)
10 Adult List videos + 10 Children YTB Kids List videos + 10 Children Seed List videos	None	France	6,124 (1,414; 2)

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YouTube provides reach statistics on each precise video (YouTube Kids, seed)

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Targeting children is possible on YouTube

## Legislation online

- The COPPA Act does not prohibit advertising to children but restricts online platforms' capabilities to serve profile-based ads to children
  - But data collection (e.g., tracking) is restricted from children under 13 years old without verifiable parental consent
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#### Takeaway: Targeting children through contextual advertising is legal

Placement-based advertising is a form of contextual advertising (no tracking & no profiling)

# Combining placement & interest targeting

Placement	Interests	Location	Impressions
3 Adult List videos + 6 Children YTB Kids List videos + 1 Children Seed List video	News & Politics, Travel, Sports &	France	941 (121; 471)
20 Children YTB Kids List channels + 4 Children Seed List channels	Shoppers, Sports Game Fans	U.S.	10,854 (1,657; 9,203)
20 Children YTB Kids List videos	Shoppers, Food & Dining, Education, Media &	U.S.	4,650 (1,058; 0)
20 Children YTB Kids List videos	Shoppers, Food & Dining, Education, Media &	E.U.	2,372 (2,372; 0)

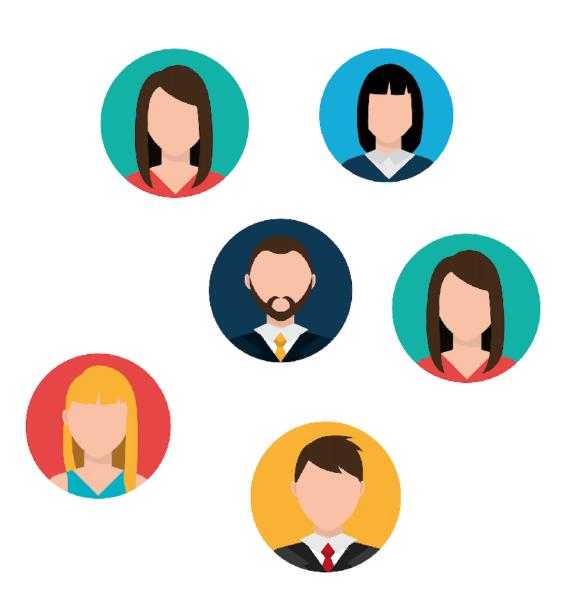
Ads were delivered to the placements and interests we asked

# Combining placement & interest targeting

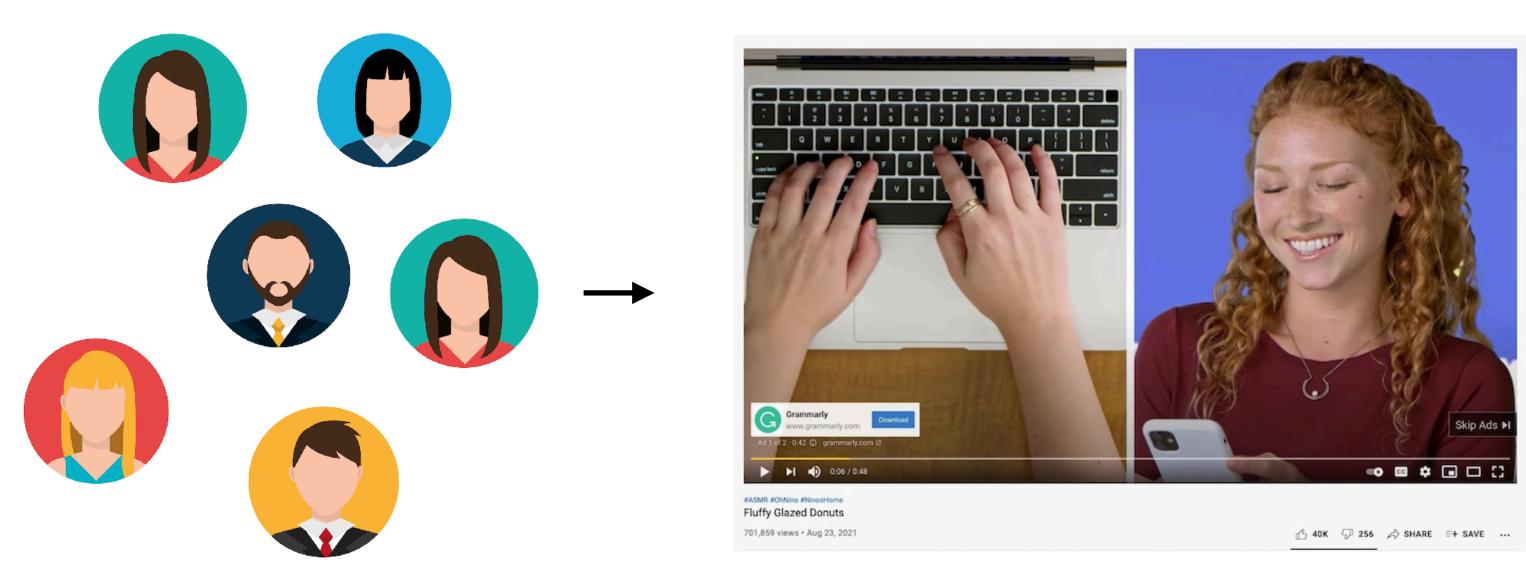
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Google allows advertisers to perform targeting based on profiling when placing their ads on children-focused videos

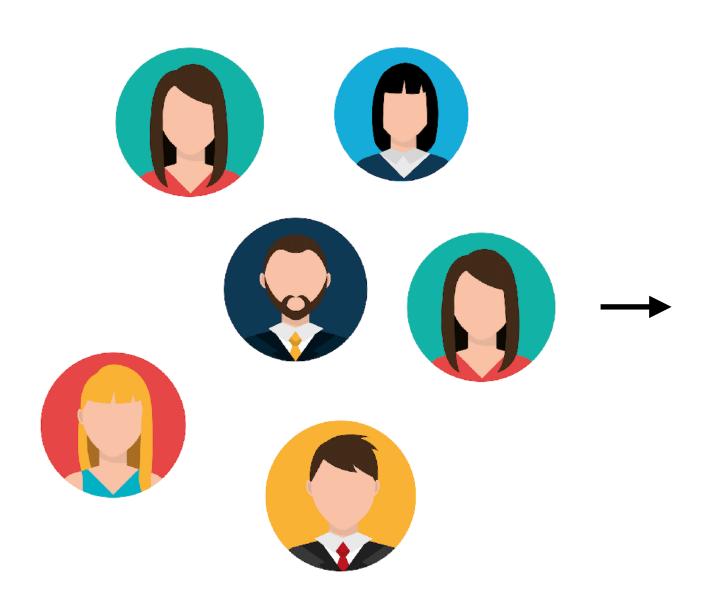


Artificial browsers profiles

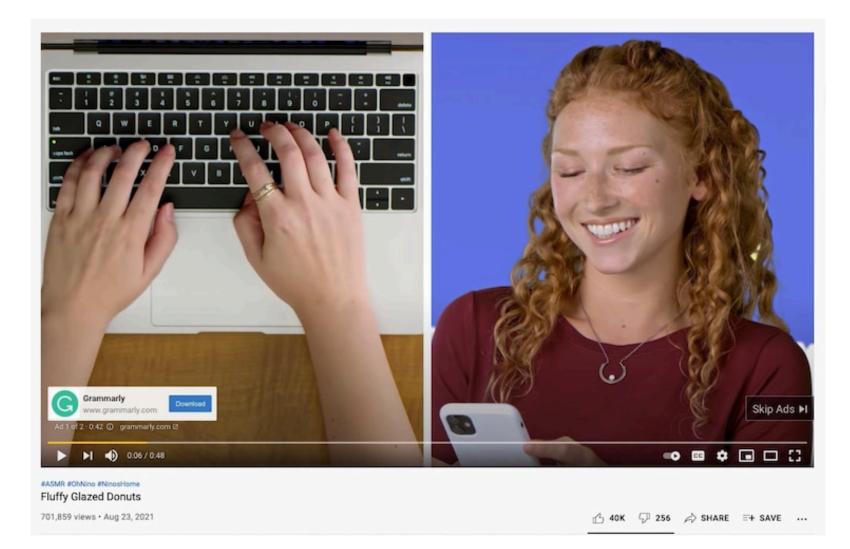


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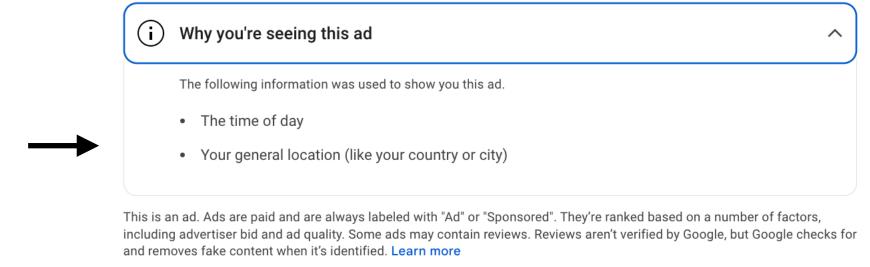
Watched 620 videos & collected ads though a browser extension



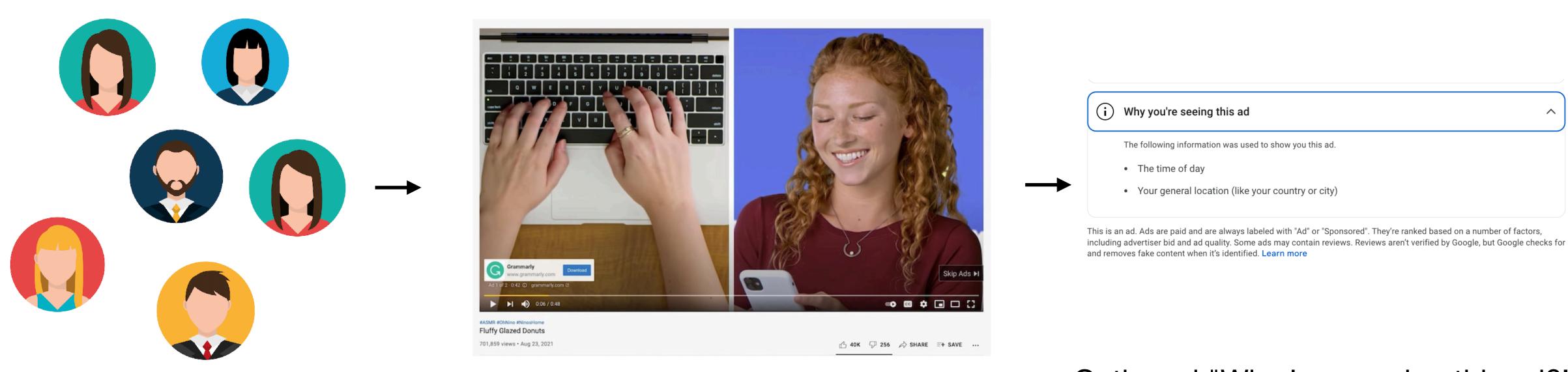
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Gathered "Why I am seeing this ad?" explanations

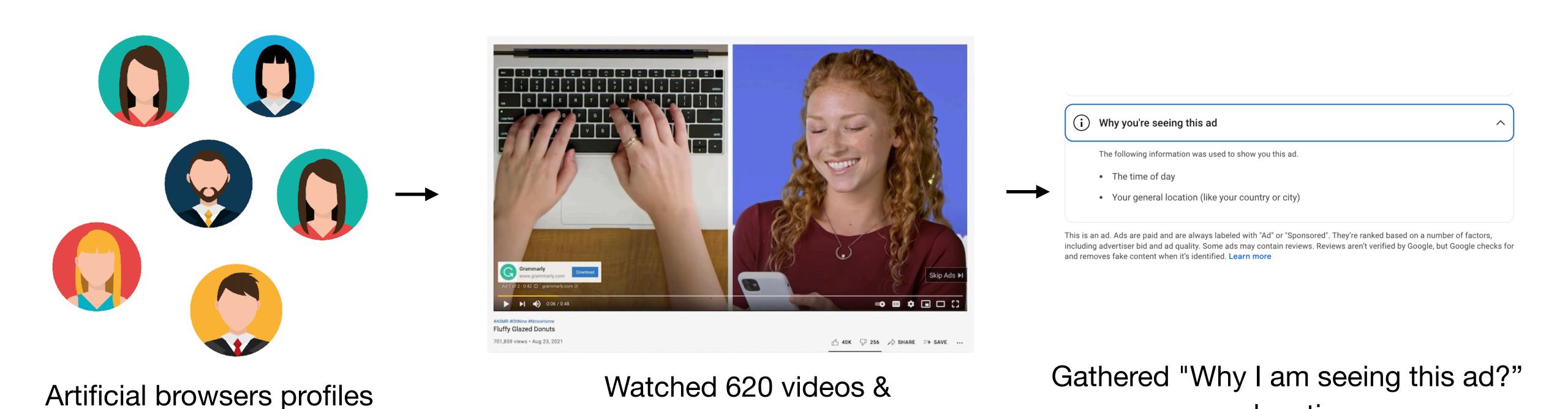


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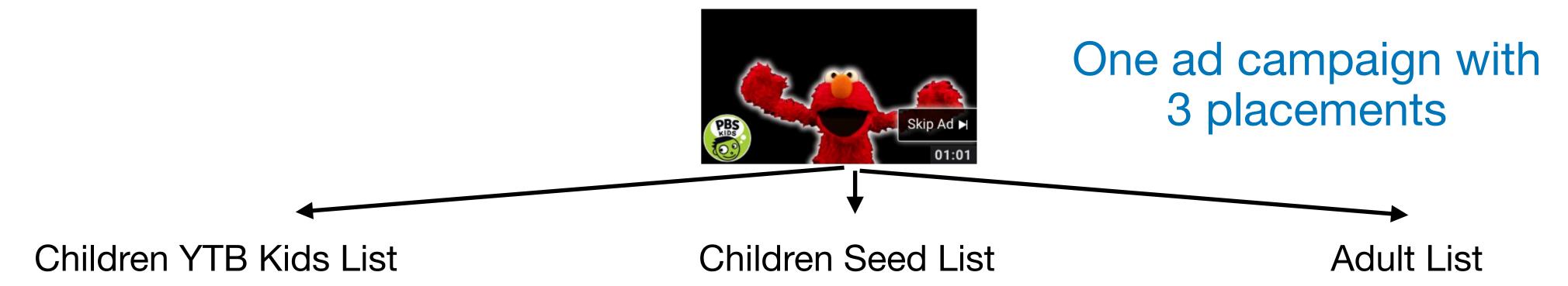
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explanations

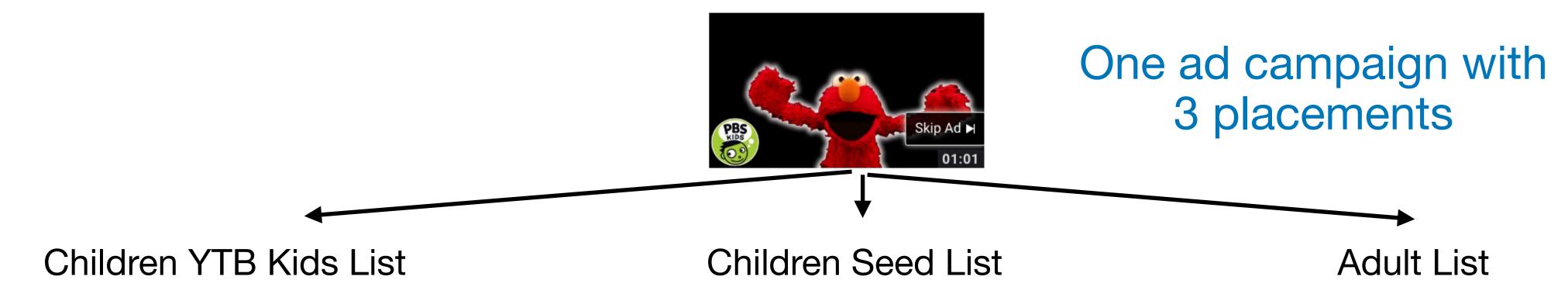
5% of ads on Children YTB Kids List; 14% of the ads on Children Seed List; and 23% of the ads on Adult List

• Observation: 38% of ads shown on YouTube Kids list and 0% of ads shown on the seed list had the ad explanation claiming the ad not to be personalized

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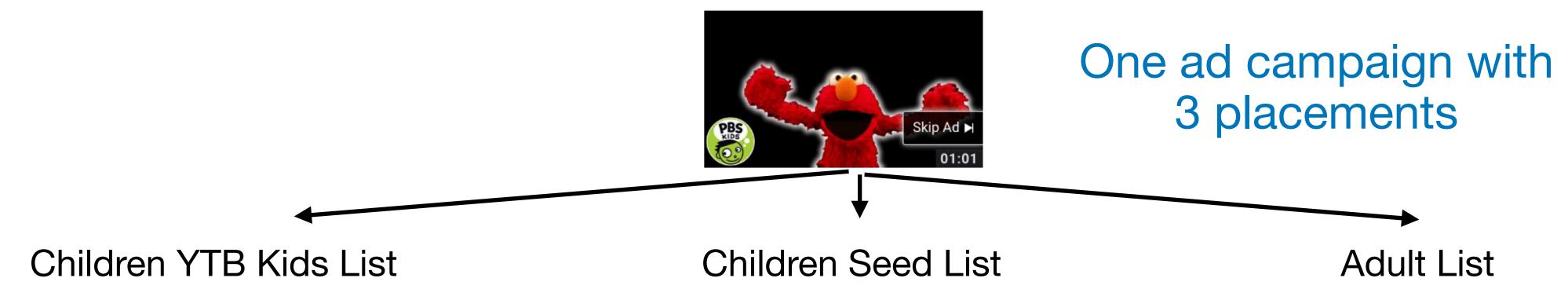
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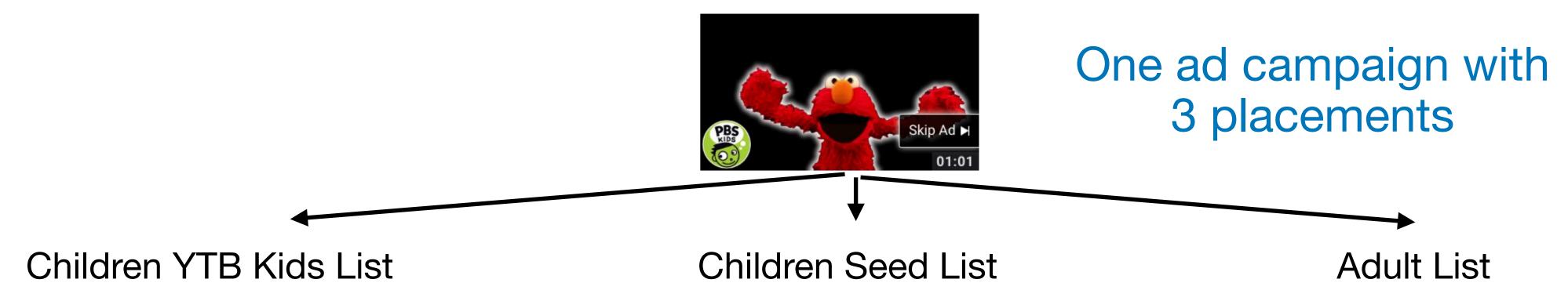


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Google changed the ad explanation depending on whether the video has a YouTube Kids redirection or not

## Takeaways

- Targeting children through contextual/placement-based advertising is legal
  - Should this be allowed?
- Placement-based advertising might be more problematic than profiling-based advertising
  - Placement-based advertising can also be used in other contexts (health, misinformation)
- Ads placed under a single content are hard to verify
  - We need ad libraries that show all the ads placed on a particular video, especially made for children