# Real World Reinforcement Learning



John Langford

Tutorial Slides: <a href="http://hunch.net/~rwil">http://hunch.net/~rwil</a>
Vowpal Wabbit: <a href="http://hunch.net/~vw">http://hunch.net/~vw</a>
Decision Service: <a href="http://ds.microsoft.com">http://ds.microsoft.com</a>

With help from many!

### The Supervised Learning Paradigm



1	1	5	4	3
7	5	3	5	3
5	5	9	0	6
3	5	2	0	0

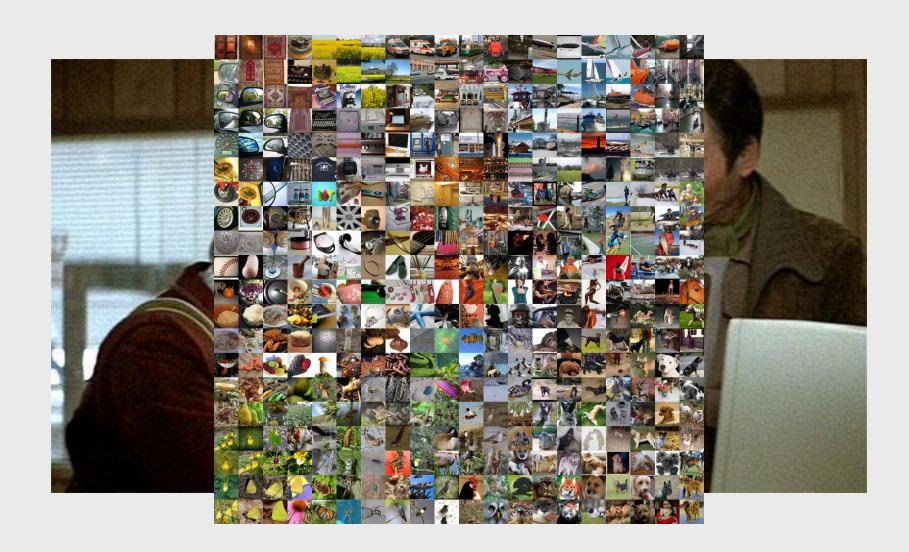
Training labels



Supervised Learner



# Supervised Learning is cool



# A problem is solved if:

A human can tell the right answer. (Many times)

#### D + C News - msn msn news • How about news? Second US Ebola diagnosis 'deeply concerning' admits CDC chief Hayride' Crash What's it like to be homeless? This class makes students see.. Endangered Tree Snails Keep Hawaii Public Radio Off the Air

**msn** 

4 Weeks In Combat For The First...

hidden pillar of Africa's top...

Investigation Into Missing Iraqi Cash Ended in Lebanon Bunker

chance to meet

Strong Cyclone Hits Eastern India

> Activists: Kurds halt jihadi advance in Syria town

neighborhood, protests have a.

Bracing for Cyclone Hudhud

Toddler first in Michigan to die

on gay marriage

# A standard pipeline

- 1. Collect (user, article, click) information.
- 2. Build features (user, article)
- 3. Learn  $\hat{P}(click|features(user,article))$
- 4. Act:  $\arg\max_{\{articles\}} \hat{P}(click|features(user, article))$
- 5. Deploy in A/B test for 2 weeks
- 6. A/B test fails 
  Why?

# Q: What goes wrong?

Is Ukraine

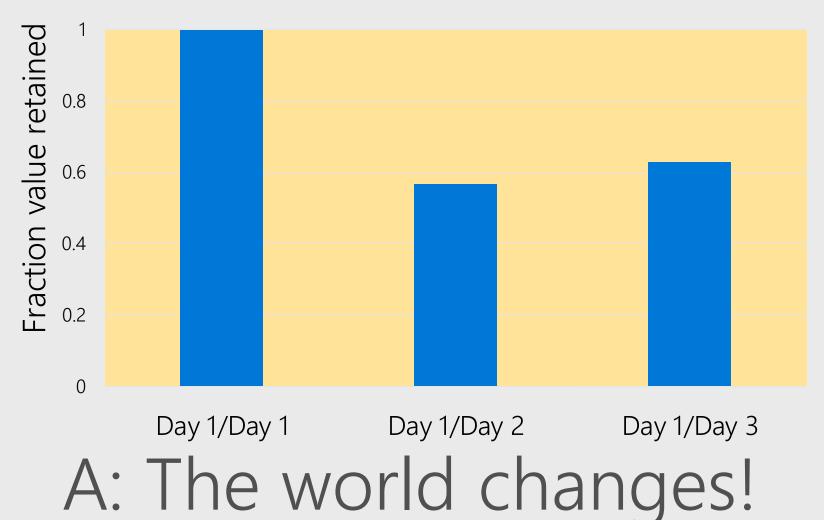


interesting to John



A: Need Right Signal for Right Answer

# Q: What goes wrong? Model value over time



# GOOD

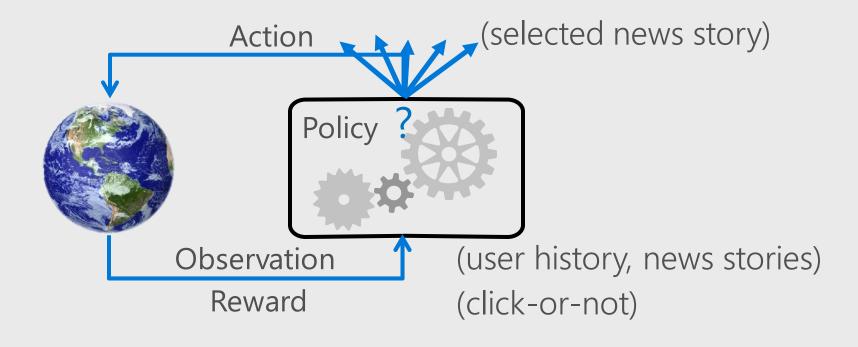


# BAD

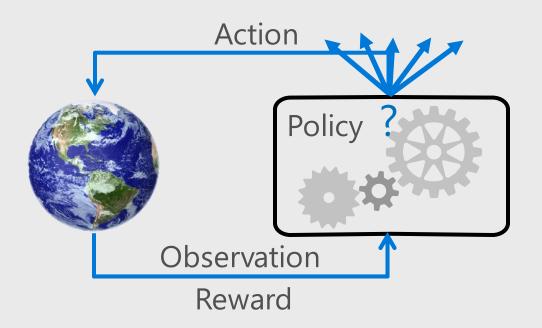


How do you learn from Reward signal?

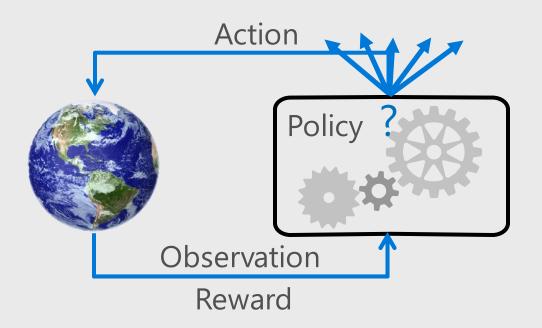
## Reinforcement Learning



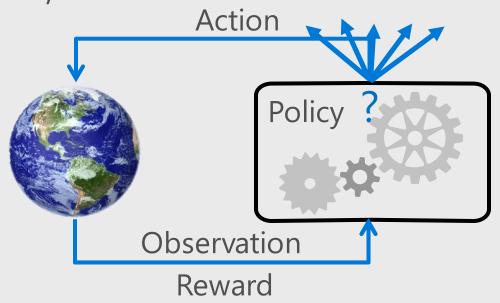
#### Multistep Reinforcement Learning



#### Multistep Reinforcement Learning



Multistep Reinforcement Learning KL02, KKL03, SLWLL06, DaLM09, CKADaL15, CHRDaL16, KAL16, JKALS17, MLA17, DaLMS18?...



Goal: maximize sum of rewards. Applications:

#### A simple problem breaking all common multistep Reinforcement Learning algos











A boy's fire starts to die down

So he goes searching for wood

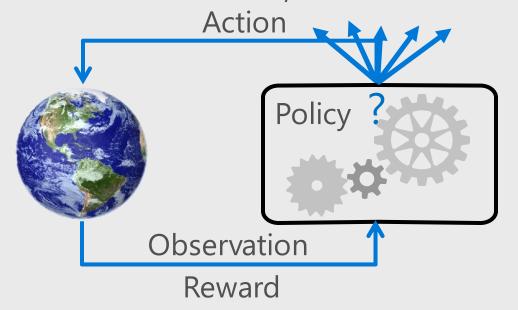
But he gets cold far from the fire

So he returns to the fire

The boy is warm for awhile

But then the fire goes out

Contextual Bandits LZ07, BL09, LWLS10, SLLK10, DuLL11, DuHKKLRZ11, LWLW11, BLLRS, ADuKLS12, DELL12, BLS14, AHKLLS14, ABCLLLMORSS16, AKADuL17, ...

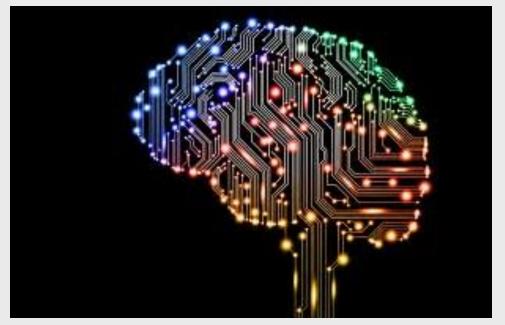


Goal: maximize sum of rewards. Applications: Recommendation, Personalization, etc...

# Why Else?

A: \$\$\$
Use free interaction data rather than expensive labels

# Why else?



Al: A function programmed with data

Al: An economically viable digital agent that explores, learns, and acts

# Flavors of Interactive Learning

#### Multistep Reinforcement Learning:

Special Domains







+Right Signal, -Nonstationary Bad, -\$\$\$ +AI

Contextual Bandits: Immediate Reward RL

±Rightish Signal, +Nonstationary ok, +\$\$\$, +AI

#### Ex: Which advice?



#### Repeatedly:

- 1. Observe features of user+advice
- 2. Choose an advice.
- 3. Observe steps walked

Goal: Healthy behaviors

## Many real-world applications ©

News Rec: [LCLS '10]

Ad Choice: [BPQCCPRSS '12]

Ad Format: [TRSA '13]

Education: [MLLBP '14]

Music Rec: [WWHW '14]

Robotics: [PG '16]



Wellness/Health: [ZKZ '09, SLLSPM '11, NSTWCSM '14, PGCRRH '14, NHS '15, KHSBATM '15, HFKMTY '16]

# A problem is solved if:

An outcome value can be measured. (Many times)

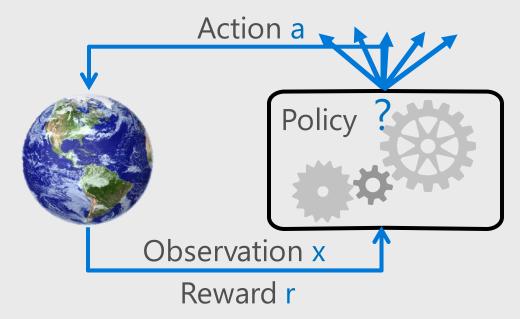
### Contextual Bandits

1) Good fit for many real problems

# Outline What can we do?

- 1) Evaluate?
- 2) Learn?
- 3) Explore?

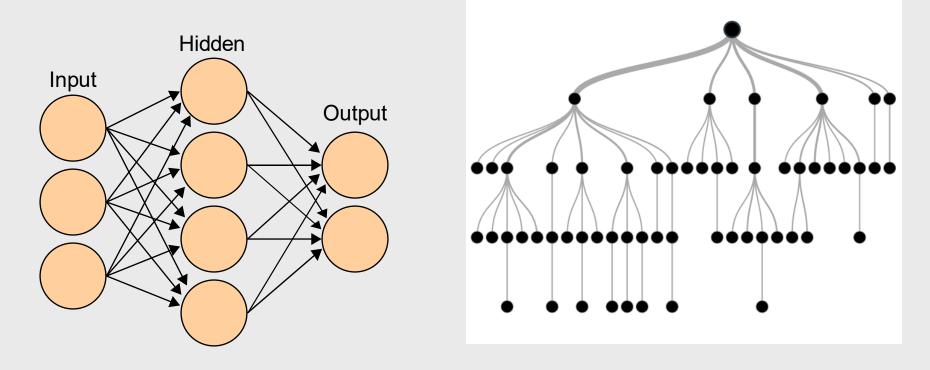
#### Contextual Bandits



Goal: maximize sum of rewards.

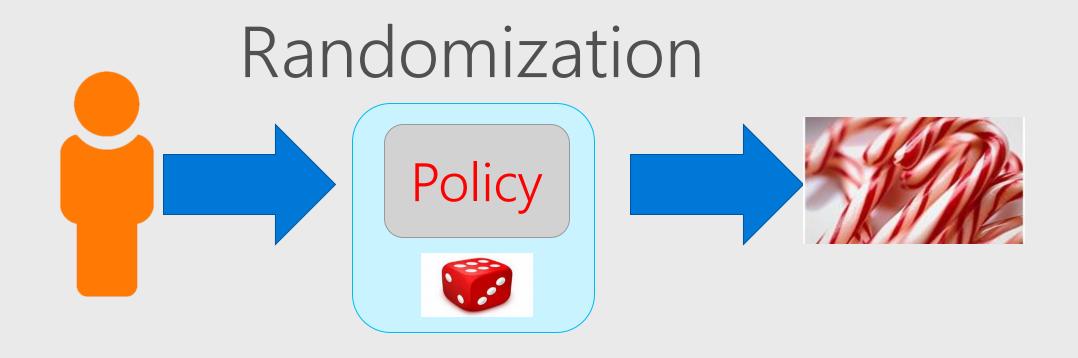
#### Policies

Policy maps features to actions.



Policy = Classifier that *acts*.

# Fundamental: Exploration needed



### Inverse Propensity Score(IPS) [HT '52]

Given experience  $\{(x, a, p, r)\}$  and a policy  $\pi: x \to a$ , how good is  $\pi$ ?

$$V_{\text{IPS}}(\pi) = \frac{1}{n} \sum_{\substack{(x,a,p,r)}} \frac{rI(\pi(x) = a)}{p}$$
Propensity Score

#### What do we know about IPS?

Theorem: For all  $\pi$ , for all  $D(x, \vec{r})$ 

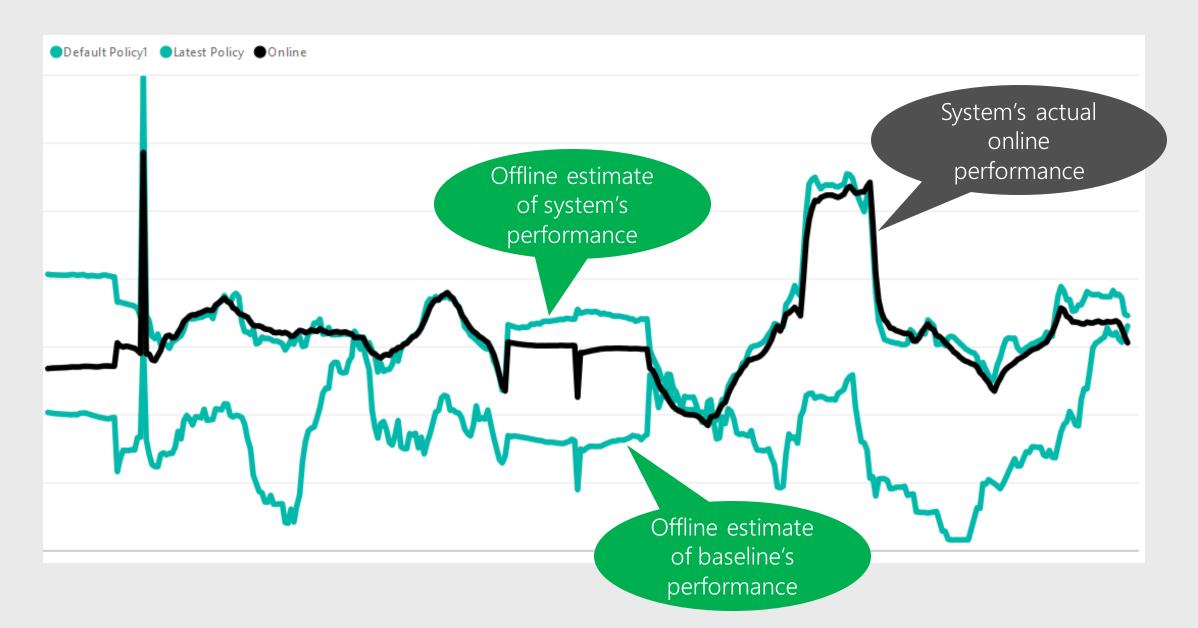
$$E\left[r_{\pi(x)}\right] = E[V_{\text{IPS}}(\pi)] = E\left[\frac{1}{n}\sum_{(x,a,p,r)}\frac{rI(\pi(x)=a)}{p}\right]$$

Proof: For all 
$$(x, \vec{r})$$
,  $E_{a \sim \vec{p}} \left[ \frac{r_a I(\pi(x) = a)}{p_a} \right]$ 

$$= \sum_{a} p_a \frac{r_a I(\pi(x) = a)}{p_a}$$

$$= r_{\pi(x)}$$

#### Reward over time



### Better Evaluation Techniques

Double Robust: [DLL '11]

Weighted IPS: [K '92, SJ '15]

Clipping: [BL '08]

# Learning from Exploration ['Z 03]

Given Data  $\{(x, a, p, r)\}$  how to maximize  $E[r_{\pi(x)}]$ ?

Maximize  $E[V_{IPS}(\pi)]$  instead!

$$r_a = \begin{cases} r/p & \text{if } \pi(x) = a \\ 0 & \text{otherwise} \end{cases}$$

Equivalent to:

$$r'_a = \begin{cases} 1 & \text{if } \pi(x) = a \\ 0 & \text{otherwise} \end{cases}$$

with importance weight  $\frac{r}{p}$ 

Importance weighted multiclass classification!

# Vowpal Wabbit: Online/Fast learning

- · BSD License, 10 year project
- Mailing List>500, Github>1K forks, >5K stars, >1K issues, >100 contributors
- Command Line/C++/C#/Python/Java/AzureML/Daemon



/licrosoft





















## VW for Contextual Bandit Learning

echo "1:2:0.5 | here are some features" | vw --cb 2

Format: <action>:<loss>:<probability> | features...

Training on a large dataset:

vw --cb 2 rcv1.cb.gz --ngram 2 --skips 4 -b 24 Result: 0.048616

## Better Learning from Exploration Data

Policy Gradient: [W '92]

Offset Tree: [BL '09]

Double Robust for learning: [DLL '11]

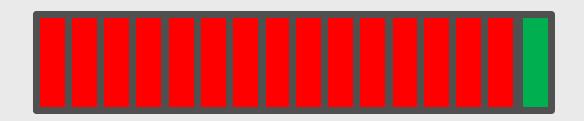
Multitask Regression: https://arxiv.org/abs/1802.04064

Weighted IPS for learning: [SJ '15]

## Evaluating Online Learning

Problem: How do you evaluate an online learning algorithm Offline?

Answer: Use Progressive Validation [BKL '99, CCG '04]



#### Theorem:

- 1) Expected PV value = Uniform expected policy value.
- 2) Trust like a **test** set error.

## How do you do Exploration?

Simplest Algorithm:  $\epsilon$ -greedy.

With probability  $\epsilon$  act uniform random

With probability  $1 - \epsilon$  act greedily

## Better Exploration Algorithms

Better algorithms maintain ensemble and explore amongst actions of this ensemble.

Thompson Sampling: [T '33]

**EXP4**: [ACFS '02]

Epoch Greedy: [LZ '07]

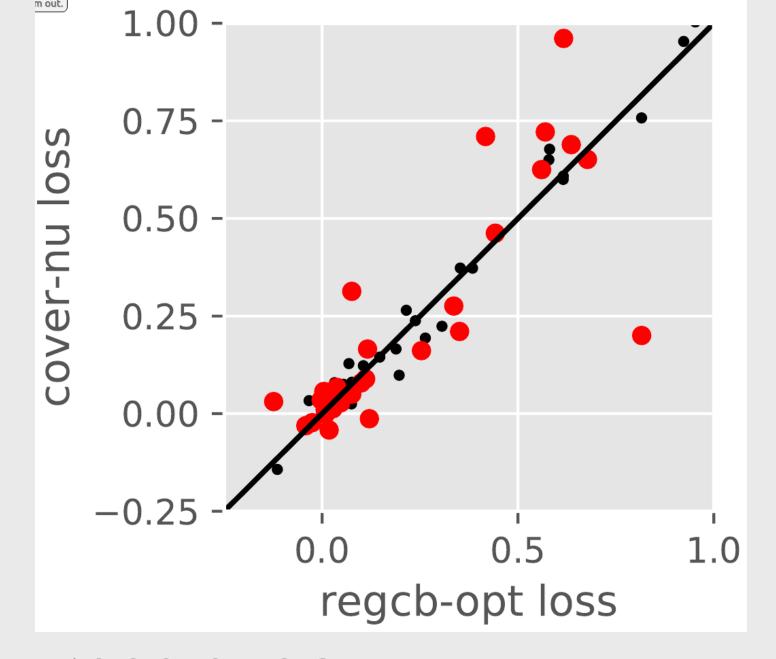
Polytime: [DHKKLRZ '11]

Cover&Bag: [AHKLLS '14]

Bootstrap: [EK '14]

# Which is best? 500 datasets say: Regressor Conf. ~= Cover

```
~= Greedy
```

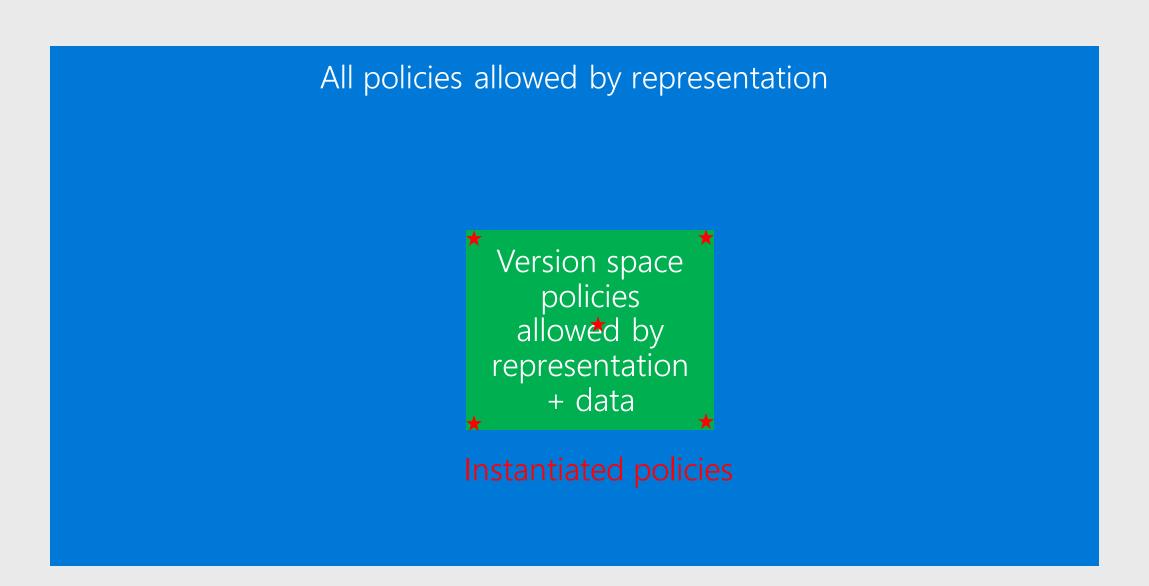


https://arxiv.org/abs/1802.04064

### What is Regressor Confidence?



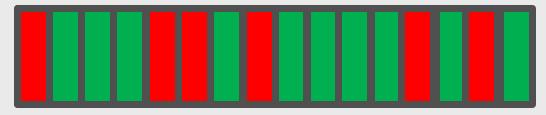
#### What is Cover?



## Evaluating Exploration Algorithms

Problem: How do you take the choice of examples acquired by an exploration algorithm into account?

Answer: Rejection Sample from history. [DELL '12]



Theorem: Realized history is unbiased up to length observed.

Better versions: [DELL '14] & VW code

## Contextual Bandits:

- 1) Good fit for many problems
- 2) Fundamental questions have useful answers

## Decision Service [ABCHLLMORSS '16]



https://github.com/Microsoft/mwt-ds/



https://ds.microsoft.com

- Open-source on Github
- Host and manage yourself

- Hosted as a Microsoft Cognitive Service
- Logging and model deployment managed
- Data logged to your Azure account

- · Contextual bandits optimize decisions online
- · Off-policy evaluation and monitoring

## Eliminates bugs by design

- · Log (x, a, p, key) at decision time
- · Join with (r, key) after a prespecified time
- · Learn on (x, a, p, r) after join

- · Features in exploration and learning are same
- · Logged action chosen by exploration
- No reward delay bias
- Always log probabilities
- · Reproducible randomness

## Systems survey

Decision Service [ABCHLLLMORSS '16]	NEXT [JJFGN '15]	StreamingBandit [KK '16]
Online CB with general policies	MAB, linear CB, dueling	Thompson Sampling
Off-policy eval/optimization	_	_
Open source and self-hosted on Azure	Open source and self-hosted on EC2	Open source and self-hosted locally
Managed on Azure	_	_

